

QA - action #98916

action # 98673 (Blocked): [retro] Unhandled alert about job queue for nearly a day, users brought it up in chat, should have been picked up sooner size:S

Improve alert handling - weekly alert duty

2021-09-20 12:57 - okurz

Status:	Resolved	Start date:	
Priority:	High	Due date:	2021-10-04
Assignee:	cdywan	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:	Ready		
Description			
An "alert duty" experiment could look like so: <ul style="list-style-type: none">• Going by the order of team members in the wiki• Rotation every week• The person on duty makes sure we have no unhandled alerts			
Related issues:			
Copied from QA - action #98673: [retro] Unhandled alert about job queue for n...		Blocked	2021-09-20 2022-02-04
Copied to QA - action #98919: Improve alert handling - slack notifications		Feedback	2021-09-20 2022-02-04

History

#1 - 2021-09-20 12:57 - okurz

- Copied from action #98673: [retro] Unhandled alert about job queue for nearly a day, users brought it up in chat, should have been picked up sooner size:S added

#2 - 2021-09-20 12:57 - okurz

- Copied to action #98919: Improve alert handling - slack notifications added

#3 - 2021-09-20 13:15 - cdywan

- Description updated

As mentioned in [#98673#note-5](#) I volunteer to start the experiment. Let's see how this works in practice.

#4 - 2021-10-04 18:17 - okurz

- Status changed from Feedback to Resolved

[cdywan](#) I would say it works in practice with you and me doing it over the past two weeks. Today we successfully handed over to mkitter. I added a wiki section on <https://progress.opensuse.org/projects/qa/wiki/Wiki#Weekly-alert-duty> . With this we should be good to go.