

openQA Project - action #96010

[qem] test fails in hawk_gui acquiring a lock as the support server ended prematurely after a '503 response: Service Unavailable; URL was http://openqa.suse.de/api/v1/mm/children'

2021-07-26 11:47 - martinsmac

Status:	Resolved	Start date:	2021-07-26
Priority:	High	Due date:	
Assignee:	okurz	% Done:	0%
Category:	Concrete Bugs	Estimated time:	0.00 hour
Target version:	Ready		
Difficulty:			
Description			
Observation			
openQA test in scenario sle-15-SP1-Server-DVD-HA-Incidents-x86_64-qam_ha_hawk_client@64bit fails in hawk_gui			
Test suite description			
The base test suite is used for job templates defined in YAML documents. It has no settings of its own.			
Reproducible			
Fails since (at least) Build :20208:fence-agents			
Expected result			
Last good: :20487:novnc (or more recent)			
Further details			
Always latest result in this scenario: latest			
The test is failing in several steps, the most common is this one from the ticket. Need more research to determine what the problem is.			
Related issues:			
Copied to openQA Project - action #98940: mmapi calls can still fail despite ...		Resolved	

History

#1 - 2021-07-26 12:21 - okurz

- Project changed from openQA Tests to openQA Project
- Subject changed from [qem] test fails in hawk_gui to [qem] test fails in hawk_gui acquiring a lock as the support server ended prematurely after a '503 response: Service Unavailable; URL was http://openqa.suse.de/api/v1/mm/children'
- Category changed from Bugs in existing tests to Concrete Bugs
- Status changed from New to In Progress
- Assignee set to okurz
- Priority changed from Normal to High
- Target version set to Ready

not seen in before but what I see here:

```
[2021-07-26T12:47:42.719 CEST] [debug] Waiting for 3 jobs to finish
[2021-07-26T12:47:43.734 CEST] [debug] get_children: 503 response: Service Unavailable; URL was http://openqa.suse.de/api/v1/mm/children
[2021-07-26T12:47:43.734 CEST] [debug] Waiting for 0 jobs to finish
```

so it looks like the worker failed to reach osd and treated that as not needing to wait anymore. I will take a deeper look

#2 - 2021-07-26 14:10 - okurz

- Due date set to 2021-08-09

- Status changed from In Progress to Feedback

<https://github.com/os-autoinst/os-autoinst/pull/1730>

#3 - 2021-07-27 14:49 - okurz

<https://github.com/os-autoinst/os-autoinst/pull/1730> merged, should wait some days to see if there is any effect

#4 - 2021-07-30 09:12 - okurz

So in the above PR I added a fix, better logging output, more test coverage. What could we do about monitoring or our processes?

#5 - 2021-08-02 05:37 - okurz

- Status changed from Feedback to Resolved

no problems identified after deployment. Suggested follow-up improvement: [#96191](#)

#6 - 2021-09-17 08:11 - dzedro

- Status changed from Resolved to Feedback

This failures are happening "lately every day".

```
[2021-09-17T08:06:54.202 CEST] [debug] api_call_2 failed, retries left: 2 of 3
[2021-09-17T08:06:57.208 CEST] [debug] api_call_2 failed, retries left: 1 of 3
[2021-09-17T08:07:00.213 CEST] [debug] api_call_2 failed, retries left: 0 of 3
[2021-09-17T08:07:03.214 CEST] [debug] get_children: 503 response: Service Unavailable; URL was http://openqa.suse.de/api/v1/mm/children
```

<https://openqa.suse.de/tests/7146596>

<https://openqa.suse.de/tests/7146593>

<https://openqa.suse.de/tests/7146604>

<https://openqa.suse.de/tests/7146614>

<https://openqa.suse.de/tests/7146646>

#7 - 2021-09-17 13:19 - cdywan

Looks the same indeed. Tho I'm surprised to see this after 2 months - did this go unnoticed or did it only start happening again? ☐☐☐

#8 - 2021-09-20 07:49 - dzedro

cdywan wrote:

Looks the same indeed. Tho I'm surprised to see this after 2 months - did this go unnoticed or did it only start happening again? ☐☐☐

I would say it started to happen again, I didn't see this kind of fail in between last 2 months.

Today only one fail on aggregates. <https://openqa.suse.de/tests/7170466>

#9 - 2021-09-20 18:21 - okurz

- Copied to action #98940: mmapi calls can still fail despite retries added

#10 - 2021-09-20 18:23 - okurz

- Due date deleted (2021-08-09)

- Status changed from Feedback to Resolved

I will try with longer and more retries in [#98940](#)