# openQA Project - action #96007

## OpenQA jobs randomly time out during setup phase

2021-07-26 10:23 - MDoucha

| | | | | |
|---|---|---|---|---|
| **Status:** | Resolved | | **Start date:** | 2021-07-26 |
| **Priority:** | Normal | | **Due date:** | |
| **Assignee:** | okurz | | **% Done:** | 0% |
| **Category:** | Concrete Bugs | | **Estimated time:** | 0.00 hour |
| **Target version:** | Ready | | | |
| **Difficulty:** | | | | |

### Description

OpenQA jobs have been incompleting more than usual in the past few weeks. The incompletes I've seen just today all show the following sequence of messages in worker.log:

```
[2021-07-24T16:28:45.444 CEST] [debug] started mgmt loop with pid 59928
[2021-07-24T16:28:45.510 CEST] [debug] qemu version detected: 4.2.1
[2021-07-24T16:28:45.512 CEST] [debug] running /usr/bin/chattr -f +C /var/lib/openqa/pool/9/raid
[2021-07-24T18:28:42.557 CEST] [debug] isotovideo received signal TERM
[2021-07-24T18:28:42.558 CEST] [debug] backend got TERM
```

https://openqa.suse.de/tests/6552459
https://openqa.suse.de/tests/6555414
https://openqa.suse.de/tests/6543695

I'll update this ticket if I find any similar jobs where the last operation before timeout isn't chattr -f +C.

### Related issues:

| | | |
|---|---|---|
| Related to openQA Project - action #81828: Jobs run into timeout_exceeded aft... | **Resolved** | **2021-01-06** |

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### History

#### #1 - 2021-07-26 10:32 - okurz

*- Related to action #81828: Jobs run into timeout_exceeded after the 'chattr' call, no output until timeout, auto_review:"(?s)Refusing to save an empty state file to avoid overwriting a useful one.*Result: timeout":retry added*

#### #2 - 2021-07-26 10:33 - okurz

*- Target version set to Ready*

if isotovideo starts it's actually not "setup phase", looks more like https://progress.opensuse.org/issues/81828

#### #3 - 2021-07-26 10:45 - okurz

*- Status changed from New to Blocked*

*- Assignee set to okurz*

so far I assume this is actually just the same as #81828 but if you find other cases then please bring them up here and we will see what we can do about such different cases then

#### #4 - 2022-01-26 13:07 - okurz

*- Status changed from Blocked to Resolved*

Within #81828 an issue was identified that was fixed with https://github.com/os-autoinst/os-autoinst/pull/1855 . My assumption is that the error reported here is actually fixed by the same fix or that we are effectively talking about the same issue. So calling it resolved. Please report if you still see the error. I couldn't read from the description how I would be able to easily find similar job failures automatically myself.