

## openQA Tests - coordination #95389

### [Leap15.3][qe-core][qem][epic] test fails sporadically in updates\_packagekit\_gpk

2021-07-12 13:24 - punkioudi

<b>Status:</b>	Feedback	<b>Start date:</b>	2021-07-12
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Bugs in existing tests	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Difficulty:</b>			
<b>Description</b> It seems that Package updater takes more time to load, than 100s that are set in match_timeout			
<b>Observation</b> openQA test in scenario opensuse-15.3-DVD-Backports-Incidents-x86_64-gnome@64bit-2G fails in <a href="#">updates_packagekit_gpk</a>			
<b>Test suite description</b>			
<b>Reproducible</b> Fails since (at least) Build <a href="#">20210712-2</a>			
<b>Expected result</b> Last good: <a href="#">20210712-1</a> (or more recent)			
<b>Further details</b> Always latest result in this scenario: <a href="#">latest</a>			

#### History

#1 - 2021-07-12 13:28 - punkioudi

Other similar issues :

- [https://openqa.opensuse.org/tests/1835395#step/updates\\_packagekit\\_gpk/51](https://openqa.opensuse.org/tests/1835395#step/updates_packagekit_gpk/51)
- [https://openqa.opensuse.org/tests/1833341#step/updates\\_packagekit\\_kde/18](https://openqa.opensuse.org/tests/1833341#step/updates_packagekit_kde/18)

#2 - 2021-07-12 13:47 - geor

- Assignee set to geor

#3 - 2021-07-15 08:37 - geor

- Status changed from New to Workable

- % Done changed from 0 to 20

#4 - 2021-07-21 10:44 - geor

- Status changed from Workable to Resolved

After running this scenario 20 times through a period of 12+ hours, there were zero occurrences of the failures:

[http://angmar.suse.de/tests/3629#next\\_previous](http://angmar.suse.de/tests/3629#next_previous).

This leads me to believe that the failures observed in o3 are infrastructure related and there isn't a fix we can provide (as qe-core), not least because there is no test failure to be reproduced.

I will mark this ticket as resolved, but feel free to reopen it, if it is clear to someone else that qe-core can provide a fix for this.

**#5 - 2021-07-21 10:45 - geor**

- % Done changed from 20 to 100

**#6 - 2021-08-03 08:28 - szarate**

- Tracker changed from action to coordination

- Subject changed from [Leap15.3][qe-core][qem] test fails sporadically in updates\_packagekit\_gpk to [Leap15.3][qe-core][qem][epic] test fails sporadically in updates\_packagekit\_gpk

- Status changed from Resolved to Feedback

- Assignee deleted (geor)

- % Done changed from 100 to 0

1. We found out that the test here: [https://openga.opensuse.org/tests/1835395#step/updates\\_packagekit\\_gpk/51](https://openga.opensuse.org/tests/1835395#step/updates_packagekit_gpk/51) simply timed out. does it really make sense for this to take this long? is it a product bug?.

Next step is to collect similar failures within this ticket and analyze what's going on, not all may be fixed but there might be some underlying issues hidden.