

openQA Project - action #92764

Possible spam from check_for_unsent_reports.sh, repeated sending of "PASSED" and "FAILED" emails

2021-05-17 21:29 - jbaier_cz

Status:	Resolved	Start date:	2021-05-17
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:	Concrete Bugs	Estimated time:	0.00 hour
Target version:	Ready		
Difficulty:			
Description			
Quick notes from the conversation :			
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Not sure if it's useful but the Testreport resent are from already released maintenance incidents As example From: qa-maintenance@suse.de To: qa-maintenance-reports@suse.de Cc: maint-coord@suse.de Subject: double-conversion, libqt5-qtdeclarative, libqt5-qttools, llvm7, SUSE:Maintenance:19402:240869 X-QA-Maintenance: testreport for maintenance update SUSE:Maintenance:19402:240869			
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It might be related to one fix though, some post-commit hook is probably not running correctly as some part of templates was not indexed inside search tool; so those mails might be in fact just delayed mails from the past. Although, the fix was done circa around 2pm, first reported e-mail is from 17:42. Cron job runs 4 times per hour.			
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Cronjob has been temporary disabled to prevent more mails from flooding your inbox. More investigation needed.			
Related issues:			
Related to QA - action #92755: Investigate problems with post-commit hook for...		Resolved	2021-05-17 2021-06-01

History

#1 - 2021-05-17 21:30 - jbaier_cz

- Related to action #92755: Investigate problems with post-commit hook for testreports added

#2 - 2021-05-18 07:33 - deneb_alpha

just a small note.

the resent emails were also from the FAILED testreports, not only from the PASSED.
This is an example from the FAILED:

From: qa-maintenance@suse.de
To: qa-maintenance-reports@suse.de
Cc: maint-coord@suse.de, prjmgr@suse.de
Subject: FAILED: bind, SUSE:Maintenance:19428:240376
X-QA-Maintenance: testreport for maintenance update
SUSE:Maintenance:19428:240376

#3 - 2021-05-19 09:09 - deneb_alpha

- Subject changed from Possible spam from check_for_unsent_reports.sh, repeated sending of "PASSED" emails to Possible spam from check_for_unsent_reports.sh, repeated sending of "PASSED" and "FAILED" emails

#4 - 2021-05-20 12:52 - jbaier_cz

- *Status changed from New to Resolved*

The issue has been identified. The main problem was in the sending script not being able to mark the report as sent after sending the mail. The problem was corrected on the affected reports and additionally a [protection before reoccurring](#) has been added.

I also reenabled the cron job and consider this problem solved. Please let me know if the problem persists.

#5 - 2021-05-21 09:26 - deneb_alpha

jbaier_cz wrote:

I also reenabled the cron job and consider this problem solved. Please let me know if the problem persists.

Thanks a lot for taking care :)

For the moment the test report sent are looking fine and with no duplicated messages. I'll keep an eye on it.