

openQA Tests - action #91623

[qem][sporadic] test fails in openvpn_client

2021-04-23 05:41 - hurhaj

Status: Resolved	Start date:
Priority: Normal	Due date:
Assignee: pdostal	% Done: 0%
Category: Bugs in existing tests	Estimated time: 0.00 hour
Target version:	
Difficulty:	
Description	
Observation	
openQA test in scenario sle-12-SP4-Server-DVD-Updates-x86_64-qam-openvpn-client@64bit fails in openvpn_client	
Test suite description	
Maintainer: pdostal@suse.cz , pcervinka@suse.cz	
Reproducible	
Fails since (at least) Build 20210423-1 (current job)	
Expected result	
Last good: 20210422-1 (or more recent)	
Further details	
Always latest result in this scenario: latest	
Related issues:	
Has duplicate openQA Tests - action #94789: [qem][maint][installation][openvpn...	Rejected 2021-06-28

History

#1 - 2021-04-23 07:28 - dzedro

This looks like network/openQA MM hiccup.
Few multimachine failures on "all" versions:
https://openqa.suse.de/tests/5883198#step/openvpn_client/8
https://openqa.suse.de/tests/5883201#step/1_sw_multipath/2
https://openqa.suse.de/tests/5883195#step/iscsi_client/44
https://openqa.suse.de/tests/5883196#step/iscsi_client/44
https://openqa.suse.de/tests/5883343#step/reboot_after_installation/5
https://openqa.suse.de/tests/5883338#step/iscsi_client/61
https://openqa.suse.de/tests/5883339#step/iscsi_client/58
https://openqa.suse.de/tests/5883344#step/1_sw_multipath_s_ap/1
https://openqa.suse.de/tests/5883254#step/openvpn_client/8
https://openqa.suse.de/tests/5883498#step/autofs_client/42
https://openqa.suse.de/tests/5883487#step/iscsi_client/55
https://openqa.suse.de/tests/5883493#step/openvpn_client/38
<https://openqa.suse.de/tests/5883420#step/setup/52>

#2 - 2021-04-23 07:35 - dzedro

Openvpn passed after restart <https://openqa.suse.de/tests/5885533>

#3 - 2021-05-25 10:32 - tjyrinki_suse

- Subject changed from [qem] test fails in openvpn_client to [security][qem][sporadic] test fails in openvpn_client

- Start date deleted (2021-04-23)

fails maybe once per 10 or 20.

#4 - 2021-05-26 08:35 - llzhao

Though the subject contains "[security]" Security QE team will not take this poo as we are not the maintainer.

#5 - 2021-06-10 07:03 - tjyrinki_suse

- Subject changed from *[security][qem][sporadic] test fails in openvpn_client* to *[qe-core][security][qem][sporadic] test fails in openvpn_client*

#6 - 2021-06-11 04:29 - bchou

As discussed in the internal meeting in QE Security could not able to take this poo due to limited resources.

1. CC is the highest priority in Security QE currently
2. This is a random fail case and not the higher priority
3. The error reproduced in released SLE12SP5 instead of in SLE15SP3
4. The case would be taken care by the original maintainer

I suppose this one could be moved back to QE-core poo. Thanks.

#7 - 2021-06-11 15:56 - okurz

bchou wrote:

1. This is a random fail case and not the higher priority

Please keep in mind that especially random failures are more work for reviewers and lead to people not trusting openQA tests, e.g. see discussions within the scope of Maintenance QA so random fails should actually be treated with higher priority

#8 - 2021-06-17 11:29 - szarate

From last failure: https://openqa.suse.de/tests/6156579#step/openvpn_client/37 vs https://openqa.suse.de/tests/6276446#step/openvpn_client/37 looks clearly that it's likely a load issue, so perhaps waiting for the "Initialization sequence completed message" would solve the problem, if it takes way too much time, it's a performance hit on the product side.

#9 - 2021-06-17 12:54 - szarate

- Subject changed from *[qe-core][security][qem][sporadic] test fails in openvpn_client* to *[qem][sporadic] test fails in openvpn_client*

Pavel can you take care of this? if not just reject the ticket :)

#10 - 2021-06-17 13:03 - pdostal

- Assignee set to *pdostal*

Altho I work on public cloud, containers and virtualization, I will fix this.

#11 - 2021-06-20 00:56 - pdostal

I opened [PR#12746](#) where I do bigger cleanup but this ticket is there addressed as well.

#12 - 2021-06-20 01:12 - pdostal

- Status changed from *New* to *In Progress*

#13 - 2021-06-28 11:04 - pdostal

- Has duplicate action #94789: *[qem][maint][installation][openvpn] test fails in addon_products_via_SCC_yast2 added*

#14 - 2021-08-25 11:21 - pdostal

- Status changed from *In Progress* to *Resolved*