

## openQA Project - action #91461

### Test is missing webui results and fail despite all tests passed

2021-04-21 07:20 - dzedro

<b>Status:</b>	Resolved	<b>Start date:</b>	2021-04-21
<b>Priority:</b>	Urgent	<b>Due date:</b>	2021-05-06
<b>Assignee:</b>	mkkittler	<b>% Done:</b>	0%
<b>Category:</b>	Concrete Bugs	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Ready		
<b>Difficulty:</b>			
<b>Description</b>			
All tests finished properly but test ended with Result: failed There are many such tests e.g. <a href="https://openqa.suse.de/tests/5867468">https://openqa.suse.de/tests/5867468</a>			
<pre>[0m[37m[2021-04-21T08:04:52.107 CEST] [debug]     finished libreoffice_open_specified_file x11/libreoffice at 2021-04-21 06:04:52 (372 s) [0m[37m[2021-04-21T08:04:52.111 CEST] [debug] stopping autotest process 9832 [0m[37m[2021-04-21T08:04:52.121 CEST] [debug] [autotest] process exited: 0 [0m[37m[2021-04-21T08:04:52.222 CEST] [debug] done with autotest process [0m[37m[2021-04-21T08:04:52.222 CEST] [debug] stopping command server 9821 because test execution ended [0m[37m[2021-04-21T08:04:52.222 CEST] [debug] isotovideo: informing websocket clients before stopping command server: http://127.0.0.1:20123/vlcUXvfHIQWHNouy/broadcast [0m[37m[2021-04-21T08:04:52.238 CEST] [debug] commands process exited: 0 [0m[37m[2021-04-21T08:04:52.338 CEST] [debug] done with command server [0m[37m[2021-04-21T08:04:52.338 CEST] [debug] isotovideo done [0m[37m[2021-04-21T08:04:52.339 CEST] [debug] EVENT {"data":{"path":"\\machine\\peripheral-anon\\device[2]\\virtio-backend"},"event":"NIC_RX_FILTER_CHANGED","timestamp":{"microseconds":825742,"seconds":1618983499}} [0m[37m[2021-04-21T08:04:52.339 CEST] [debug] EVENT {"data":{"client":{"family":"ipv4","host":"127.0.0.1","service":"47856","websocket":false},"server":{"auth":"none","family":"ipv4","host":"0.0.0.0","service":"6002","websocket":false},"event":"VNC_DISCONNECTED","timestamp":{"microseconds":734600,"seconds":1618984629}} [0m[37m[2021-04-21T08:04:52.340 CEST] [debug] EVENT {"data":{"client":{"family":"ipv4","host":"127.0.0.1","service":"40970","websocket":false},"server":{"auth":"none","family":"ipv4","host":"0.0.0.0","service":"6002","websocket":false},"event":"VNC_CONNECTED","timestamp":{"microseconds":735384,"seconds":1618984629}} [0m[37m[2021-04-21T08:04:52.340 CEST] [debug] EVENT {"data":{"client":{"family":"ipv4","host":"127.0.0.1","service":"40970","websocket":false},"server":{"auth":"none","family":"ipv4","host":"0.0.0.0","service":"6002","websocket":false},"event":"VNC_INITIALIZED","timestamp":{"microseconds":738847,"seconds":1618984629}} [0m[37m[2021-04-21T08:04:52.340 CEST] [debug] QEMU status is not 'shutdown', it is 'running' [0m[37m[2021-04-21T08:04:52.341 CEST] [debug] backend shutdown state: [0m[33m[2021-04-21T08:04:52.341 CEST] [info] ::: OpenQA::Qemu::Proc::save_state: Saving QEMU state to qemu_state.json [0m[37m[2021-04-21T08:04:53.402 CEST] [debug] Passing remaining frames to the video encoder [0m[37m[2021-04-21T08:04:53.406 CEST] [debug] Waiting for video encoder to finalize the video [0m[37m[2021-04-21T08:04:53.406 CEST] [debug] The built-in video encoder (pid 10088) terminated [0m[37m[2021-04-21T08:04:53.407 CEST] [debug] QEMU: qemu-system-x86_64: terminating on signal 15 from pid 9961 (/usr/bin/isotovideo: backen) [0m[37m[2021-04-21T08:04:53.407 CEST] [debug] sending magic and exit [0m[37m[2021-04-21T08:04:53.408 CEST] [debug] received magic close [0m[37m[2021-04-21T08:04:53.442 CEST] [debug] backend process exited: 0 [0m[37m[2021-04-21T08:04:53.542 CEST] [debug] stopping backend process 9961 [0m[37m[2021-04-21T08:04:53.543 CEST] [debug] done with backend process [0m9816: EXIT 0 [2021-04-21T08:04:53.0609 CEST] [info] [pid:7312] Isotovideo exit status: 0 [2021-04-21T08:04:53.0643 CEST] [info] [pid:7312] +++ worker notes +++ [2021-04-21T08:04:53.0643 CEST] [info] [pid:7312] End time: 2021-04-21 06:04:53 [2021-04-21T08:04:53.0643 CEST] [info] [pid:7312] Result: done [2021-04-21T08:04:53.0653 CEST] [info] [pid:26923] Uploading vars.json [2021-04-21T08:04:53.0694 CEST] [info] [pid:26923] Uploading autoinst-log.txt</pre>			

**Related issues:**

Related to openQA Project - action #90152: module results missing on quick jo...	<b>Resolved</b>	<b>2021-03-16</b>
Copied to openQA Project - action #91494: [epic] work on #90152 caused deploy...	<b>New</b>	<b>2021-04-21</b>

**History****#1 - 2021-04-21 07:21 - dzedro**

- Description updated

**#2 - 2021-04-21 07:23 - okurz**

- Related to action #90152: module results missing on quick job (on auto-restarting worker) added

**#3 - 2021-04-21 07:25 - okurz**

- Project changed from openQA Infrastructure to openQA Project
- Category set to Concrete Bugs
- Target version set to Ready

Hi dzedro, could you please fill the details according to <https://progress.opensuse.org/projects/openqav3/wiki/#Defects>, e.g. how often you saw this or just once, steps to reproduce, link to latest, etc.

**#4 - 2021-04-21 07:31 - mkittler**

- Assignee set to mkittler

**#5 - 2021-04-21 07:34 - okurz**

- Priority changed from Normal to Urgent

Triggered a rollback of OSD.

[mkittler](#) please also rollback o3.

Created <https://github.com/os-autoinst/openQA/pull/3854> with a revert of <https://github.com/os-autoinst/openQA/pull/3849> which we consider the likely cause

**#6 - 2021-04-21 10:41 - okurz**

- Copied to action #91494: [epic] work on #90152 caused deployment problem and no monitoring alert added

**#7 - 2021-04-21 11:00 - mkittler**

- Rolled back o3 workers via <https://progress.opensuse.org/projects/openqav3/wiki/#Rollback-of-updates>
- PR: <https://github.com/os-autoinst/openQA/pull/3855>

**#8 - 2021-04-22 04:15 - openqa\_review**

- Due date set to 2021-05-06

Setting due date based on mean cycle time of SUSE QE Tools

**#9 - 2021-04-22 08:38 - mkittler**

- Status changed from New to Feedback

I deployed the fix on o3 workers yesterday and haven't seen any of such failures anymore (by checking some random failures). I would assume the fix worked.

**#10 - 2021-04-26 09:29 - mkittler**

- Status changed from Feedback to Resolved

The fixed version has been deployed on OSD since Friday. I couldn't find such failures anymore after a brief check so I suppose it works now again.