

openQA Infrastructure - action #90875

powerqaworker-qam-1 is online but <https://monitor.qa.suse.de/d/4KkGdvvZk/osd-status-overview> shows "No Data"

2021-04-08 17:03 - okurz

Status: Resolved	Start date: 2021-04-08
Priority: Normal	Due date:
Assignee: okurz	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version: Ready	

Description

Observation

<https://monitor.qa.suse.de/d/4KkGdvvZk/osd-status-overview?orgId=1> still shows "No Data" for powerqaworker-qam-1 but the "reboot" problem is fixed

Acceptance criteria

- **AC1:** <https://monitor.qa.suse.de/d/4KkGdvvZk/osd-status-overview?orgId=1> shows a proper "online"/"offline" status for powerqaworker-qam-1

History

#1 - 2021-04-08 17:23 - okurz

seems I am getting closer. In <https://monitor.qa.suse.de/d/4KkGdvvZk/osd-status-overview?editPanel=31> if I select explicitly in the query which hosts are there I can see that it is "powerqaworker-qam-1" without any domain whereas for all others it's either .qa.suse.de or .suse.de . In <https://monitor.qa.suse.de/d/4KkGdvvZk/osd-status-overview?editview=templating&orgId=1> the variable "workers_ppc64le" has "QA-Power8-5-kvm.qa.suse.de, powerqaworker-qam-1.qa.suse.de, malbec.arch.suse.de, grenache-1.qa.suse.de, QA-Power8-4-kvm.qa.suse.de" configured so with the domain which does not have any data for powerqaworker-qam-1. So I assume we need to find out where the hosts have the domain configured and where it's missing for this specific host

#2 - 2021-04-08 18:25 - okurz

- Status changed from Workable to In Progress
- Assignee set to okurz

<https://gitlab.suse.de/openqa/salt-states-openqa/-/blob/master/monitoring/telegraf/telegraf-webui.conf#L47> defines the hostnames as they are defined within telegraf and that depends on how the salt minions call themselves in salt keys. that is defined in /etc/salt/minion_id . I don't know if that is maintained manually by us? I changed that manually now on powerqaworker-qam-1.qa.suse.de and accepted the salt key on osd and deleted the other key

#3 - 2021-04-08 21:59 - okurz

- Status changed from In Progress to Resolved

<https://monitor.qa.suse.de/d/4KkGdvvZk/osd-status-overview?orgId=1> shows powerqaworker-qam-1 as online again \o/