

QA - action #90441

coordination # 69310 (Workable): [epic] SUSE QA tools team ticket process helpers

Only set due date on tickets in progress

2021-03-26 10:55 - cdywan

Status: Resolved	Start date: 2020-10-17
Priority: Normal	Due date:
Assignee: okurz	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version: Ready	

Description

Motivation

Considering the due date as a reminder for when a ticket is typically be done (asking yourself, all going well, any blockers, doable within the timeframe etc.), I think it should only be set when someone is working on it. If someone picks up a ticket gets blocked or hasn't started on it yet, the due date isn't very useful.

Acceptance criteria

- **AC1:** due dates in progress tickets are only set for in progress or feedback tickets

Suggestions

- Get familiar with [backlog-set-due-date](#)
- Add a condition to skip New and Workable tickets
- Or maybe check for In Progress explicitlyinstead

Related issues:

Copied from QA - action #73468: SUSE QA tools team ticket process helpers: Se...	Resolved	2020-10-17
Copied to QA - action #90443: Reset due date on tickets when it doesn't apply...	Rejected	2020-10-17

History

#1 - 2021-03-26 10:55 - cdywan

- Copied from action #73468: SUSE QA tools team ticket process helpers: Set due date on tickets in redmine based on SLOs added

#2 - 2021-03-26 11:06 - cdywan

- Copied to action #90443: Reset due date on tickets when it doesn't apply / only apply due-date when assignee actually works on tickets added

#3 - 2021-04-29 08:59 - okurz

- Status changed from New to In Progress

- Assignee set to okurz

- Target version set to Ready

I have overlooked this ticket because we commonly don't triage tickets in QA, see

<https://progress.opensuse.org/projects/qa/wiki#Target-numbers-or-guideline-should-be-in-priorities> . I will change that now.

#4 - 2021-04-29 09:32 - okurz

- Status changed from In Progress to Workable

changing status to actually test my changes in <https://github.com/os-autoinst/scripts/blob/master/backlog-set-due-date>

#5 - 2021-04-29 09:35 - okurz

- Status changed from Workable to In Progress

#6 - 2021-04-29 12:44 - okurz

<https://github.com/os-autoinst/scripts/pull/71>

#7 - 2021-04-29 13:18 - okurz

- *Status changed from In Progress to Resolved*