

openSUSE admin - tickets #88751

Problem login into openqa.suse.de and openqa.opensuse.org

2021-02-18 12:30 - ilausuch

Status:	Resolved	Start date:	2021-02-18
Priority:	Normal	Due date:	2021-03-05
Assignee:	bmwiedemann	% Done:	0%
Category:	Core services and infra	Estimated time:	0.00 hour
Target version:	Ready		
Description			
When try to login, it navigates to the OpenID page, but after click on login this navigates to https://mirrorcache-eu.opensuse.org/ or http://localhost/response?oic.time=161365126			
I checked this with firefox and chromium			
Related issues:			
Related to openSUSE admin - tickets #88816: openqa login via openid redirects...		Closed	2021-02-19

History

#1 - 2021-02-18 13:18 - tinita

I have the same problem.

#2 - 2021-02-18 17:04 - mkittler

- Status changed from New to Resolved

[17:08] okurz[m][m] / Martchus: it is now back after a haproxy restart on anna

[17:28] bmwiedemann: Seems to work, thanks

#3 - 2021-02-19 10:54 - okurz

- Due date set to 2021-02-23

- Status changed from Resolved to Feedback

- Assignee set to okurz

- Priority changed from Normal to Urgent

- Target version set to Ready

was reappearing again. The best we could do is to bring it up in #opensuse-admin IRC and hope that e.g. bmwiedemann can help

#4 - 2021-02-19 15:05 - okurz

- Tracker changed from action to communication

- Project changed from openQA Infrastructure to openSUSE admin

- Status changed from Feedback to Workable

- Assignee deleted (okurz)

sorry, I don't know which is the correct component. bmwiedemann would know :)

#5 - 2021-02-19 20:26 - okurz

- Related to tickets #88816: openqa login via openid redirects me to mirrorcache-eu.opensuse.org added

#6 - 2021-02-24 08:49 - ph03nix

Fearlessly adding myself here to the list of affected people.

Removing the cookies and logging in within a private window does not help to fix the issue.

#7 - 2021-02-24 08:53 - okurz

- *Tracker changed from communication to tickets*
- *Category set to Core services and infra*

#8 - 2021-02-24 09:43 - cdywan

I seem to get mirrorcache or localhost depending on when I try to login. Failed to spot a pattern or work-around so far. Suggestions appreciated.

#9 - 2021-02-25 13:35 - cdywan

I managed to *Login* on osd and o3. Can others confirm?

#10 - 2021-02-25 14:30 - pjessen

cdywan wrote:

I managed to *Login* on osd and o3. Can others confirm?

Yesterday I logged in to openqa.opensuse.org, but openqa.suse.de does not resolve for me.

#11 - 2021-02-25 15:57 - tinita

cdywan wrote:

I managed to *Login* on osd and o3. Can others confirm?

Yes, both work for me again as well.

#12 - 2021-02-25 16:14 - mkittler

Works here as well.

I'm adding [#89020](#) as related ticket because not relying on a single auth provider would help. (Looks like I don't have the permission to do so.)

#13 - 2021-02-26 22:00 - okurz

- *Due date changed from 2021-02-23 to 2021-03-05*
- *Status changed from Workable to Feedback*
- *Assignee set to bmwiedemann*
- *Priority changed from Urgent to Normal*

Certainly the situation improved after bmwiedemann applied fixes. AFAIR he upgraded the machine running the identity service and migrated the internal database from mysql to mariadb. So thanks bmwiedemann! Could you please confirm that your actions are finished as described and resolve the ticket? Probably the same applies for [#88816](#)

#14 - 2021-03-08 13:40 - cdywan

okurz wrote:

Certainly the situation improved after bmwiedemann applied fixes. AFAIR he upgraded the machine running the identity service and migrated the internal database from mysql to mariadb. So thanks bmwiedemann! Could you please confirm that your actions are finished as described and resolve the ticket? Probably the same applies for [#88816](#)

It looks to me like [#88816](#) is still in progress. Although I can't make this one block on the other one for whatever reason.

#15 - 2021-03-08 15:04 - okurz

- *Status changed from Feedback to Resolved*

Well, as [#88816](#) received an update from bmwiedemann and the problem affecting osd and o3 are fixed for now I guess we can close this here ticket then