

## openQA Project - action #81022

auto\_review:"cache failure: Failed to download.\*Asset was pruned immediately after download.\*poo#71827":retry

2020-12-14 07:41 - Xiaojing\_liu

<b>Status:</b>	Workable	<b>Start date:</b>	2020-12-14
<b>Priority:</b>	Low	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Concrete Bugs	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	future		
<b>Difficulty:</b>			
<b>Description</b>			
<b>Observation</b>			
There are many jobs that run on openqaworker-arm-2 incomplete. The reason is:			
<pre>[info] [#387] Downloading "SLES-12-SP4-aarch64-minimal_installed_for_LTP.qcow2" from "http://openqa.suse.de/tests/5169987/asset/hdd/SLES-12-SP4-aarch64-minimal_installed_for_LTP.qcow2" [info] [#387] Download of "/var/lib/openqa/cache/openqa.suse.de/SLES-12-SP4-aarch64-minimal_installed_for_LTP.qcow2" failed: 521 Connect timeout [info] [#387] Purging "/var/lib/openqa/cache/openqa.suse.de/SLES-12-SP4-aarch64-minimal_installed_for_LTP.qcow2" because of too many download errors  [2020-12-14T07:25:44.0888 UTC] [error] [pid:44645] Failed to download SLES-12-SP4-aarch64-minimal_installed_for_LTP.qcow2 to /var/lib/openqa/cache/openqa.suse.de/SLES-12-SP4-aarch64-minimal_installed_for_LTP.qcow2. Asset was pruned immediately after download (poo#71827), please retrigger</pre>			
See more details in:			
job: <a href="https://openqa.suse.de/tests/5170023">https://openqa.suse.de/tests/5170023</a>			
worker: <a href="https://openqa.suse.de/admin/workers/1078">https://openqa.suse.de/admin/workers/1078</a>			
<b>Steps to reproduce</b>			
Find jobs referencing this ticket with the help of <a href="https://raw.githubusercontent.com/os-autoinst/scripts/master/openqa-query-for-job-label">https://raw.githubusercontent.com/os-autoinst/scripts/master/openqa-query-for-job-label</a> , call openqa-query-for-job-label poo#81022			
<b>Expected result</b>			
obviously the asset that we rely upon should not be pruned immediately :)			
<b>Workaround</b>			
Retrigger. auto-review should automatically retrigger anyway.			

### History

#1 - 2020-12-14 07:49 - Xiaojing\_liu

- Description updated

#2 - 2020-12-14 07:55 - okurz

- Subject changed from auto\_review:"cache failure: Failed to download.\*Asset was pruned immediately after download (poo#71827)" to auto\_review:"cache failure: Failed to download.\*Asset was pruned immediately after download.\*poo#71827"

#3 - 2020-12-15 19:45 - okurz

- Target version set to Ready

**#4 - 2020-12-16 10:44 - okurz**

- *Project changed from openQA Infrastructure to openQA Project*
- *Subject changed from auto\_review:"cache failure: Failed to download.\*Asset was pruned immediately after download.\*poo#71827" to auto\_review:"cache failure: Failed to download.\*Asset was pruned immediately after download.\*poo#71827":retry*
- *Description updated*
- *Category set to Concrete Bugs*
- *Status changed from New to Workable*
- *Priority changed from High to Low*
- *Target version changed from Ready to future*

**#5 - 2020-12-16 17:43 - mkittler**

obviously the asset that we rely upon should not be pruned immediately :)

The asset could not be downloaded in the first place due to the 521 error. The message "Asset was pruned immediately after download" is blindly added if the log starts with "Purging" and ends with the asset name and has nothing to do with the error. We should revert or refine <https://github.com/os-autoinst/openQA/pull/3418> because it causes more confusion than it helps. (PR to improve this: <https://github.com/os-autoinst/openQA/pull/3648>)