openQA Project - action #81004

jobs incomplete with auto_review:"(?s)sol deactivate: Info: SOL payload already de-activated":retry

2020-12-11 19:48 - okurz

Status:	New		**Start date:**	2020-12-11
Priority:	Low		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Concrete Bugs		**Estimated time:**	0.00 hour
Target version:	future			
Difficulty:				

Description

Observation

https://openqa.suse.de/tests/5163091 shows incomplete with

```
[2020-12-11T20:03:05.533 CET] [debug] tests/installation/reboot_after_installation.pm:118 called p
ower_action_utils::power_action -> lib/power_action_utils.pm:260 called power_action_utils::prepar
e_system_shutdown -> lib/power_action_utils.pm:52 called backend::console_proxy::__ANON__
[2020-12-11T20:03:05.534 CET] [debug] <<< backend::console_proxy::__ANON__(wrapped_call={
  "args" => [],
  "console" => "root-ssh",
  "function" => "kill_ssh"
})
[37m[2020-12-11T20:03:05.535 CET] [debug] Closing SSH serial connection with scooter-1.qa.suse.de
[0m[37m[2020-12-11T20:03:08.779 CET] [debug] Backend process died, backend errors are reported bel
ow in the following lines:
ipmitool -I lanplus -H sp.scooter.qa.suse.de -U ADMIN -P ADMIN sol deactivate: Info: SOL payload a
lready de-activated at /usr/lib/os-autoinst/backend/ipmi.pm line 65.

[0m[37m[2020-12-11T20:03:13.867 CET] [debug] IPMI: Chassis Power Control: Down/Off
[0m[37m[2020-12-11T20:03:13.956 CET] [debug] capture loop failed ipmitool -I lanplus -H sp.scooter
.qa.suse.de -U ADMIN -P ADMIN sol deactivate: Info: SOL payload already de-activated at /usr/lib/o
s-autoinst/backend/ipmi.pm line 65.
```

Steps to reproduce

Find jobs referencing this ticket with the help of
https://raw.githubusercontent.com/os-autoinst/scripts/master/openqa-query-for-job-label ,
for example to look for ticket 12345 call openqa-query-for-job-label poo#12345

Problem

We should ignore this kind of error by reason category in our "auto-review" approach.

Workaround

Retrigger, might help :)

History

#1 - 2021-02-25 07:06 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: sles4sap_gnome_saptune_v2_baremetal@64bit-ipmi-nvdimm
https://openqa.suse.de/tests/5528838

To prevent further reminder comments one of the following options should be followed:

  1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
  2. The openQA job group is moved to "Released"
  3. The label in the openQA scenario is removed

#2 - 2021-05-12 06:27 - mgrifalconi

Hello Oliver, something must be wrong with the autoreview/auto takeover since this https://openqa.suse.de/tests/5997075#step/partitioning_firstdisk/6 has nothing to do with it.

I remove it but on new incidents it keeps being added.

#3 - 2021-06-08 20:38 - okurz

Checking latest results I can see that the ticket label reappears in https://openqa.suse.de/tests/6203786 which is the first failing job in a long row of incompletes. For the "label carry-over" all incompletes are ignored and the label of the last failed job is taken over if there are no jobs of different result or failing in any different test module. To prevent the label carry over we can simply remove the comment from the last failed job and any new failed jobs will not take over the label. I did that now.

#4 - 2021-06-23 05:22 - openqa_review

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: qam-sles4sap_online_dvd_gnome_hana_nvdimm@64bit-ipmi-nvdimm
https://openqa.suse.de/tests/6268593

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#5 - 2021-07-07 06:25 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: qam-sles4sap_online_dvd_gnome_hana_nvdimm@64bit-ipmi-nvdimm
https://openqa.suse.de/tests/6268593

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released" or "EOL" (End-of-Life)
3. The label in the openQA scenario is removed

#6 - 2021-07-22 00:27 - openqa_review

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: qam-sles4sap_online_dvd_gnome_hana_nvdimm@64bit-ipmi-nvdimm
https://openqa.suse.de/tests/6469323

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released" or "EOL" (End-of-Life)
3. The label in the openQA scenario is removed

#7 - 2021-08-24 02:19 - openqa_review

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: prj4_guest_upgrade_sles15sp3_on_sles15sp3-kvm
https://openqa.suse.de/tests/6926655

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released" or "EOL" (End-of-Life)
3. The label in the openQA scenario is removed