

openQA Project - action #80356

coordination # 102906 (New): [saga][epic] Increased stability of tests with less "known failures", known incompletes handled automatically within openQA

coordination # 102909 (New): [epic] Prevent more incompletes already within os-autoinst or openQA

incompletes with auto_review:"Cache service.*error: Connection refused":retry

2020-11-25 11:08 - okurz

Status:	Workable	Start date:	2020-11-18
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Concrete Bugs	Estimated time:	0.00 hour
Target version:	future		
Difficulty:			

Description

Observation

<https://openqa.suse.de/tests/5068376>

shows

Reason: setup failure: Cache service info error: Connection refused

with worker-log.txt containing:

```
[2020-11-25T10:28:01.0913 CET] [error] [pid:40152] Unable to setup job 5068376: Cache service info error: Connection refused
```

Steps to reproduce

Find jobs referencing this ticket with the help of

<https://raw.githubusercontent.com/os-autoinst/scripts/master/openqa-query-for-job-label> ,

to look for this ticket call openqa-query-for-job-label poo#80356

Suggestions

- If connection refused, retry

Workaround

Retrigger

Related issues:

Copied from openQA Project - action #78169: after osd-deploy 2020-11-18 incom...

Resolved

2020-11-18

History

#1 - 2020-11-25 11:08 - okurz

- Copied from action #78169: after osd-deploy 2020-11-18 incompletes with auto_review:"Cache service (status error from API). *error 500: Internal Server Error":retry added

#2 - 2020-11-25 11:08 - okurz

- Description updated

#3 - 2020-11-25 11:48 - okurz

- Subject changed from incompletes with auto_review:"Cache service info error: Connection refused":retry to incompletes with auto_review:"Cache service.*error: Connection refused":retry

this is strange. Sometimes we have "info error", sometimes "status error"? <https://openqa.suse.de/tests/5070324> showing "Reason: setup failure: Cache service status error: Connection refused" now.

#4 - 2020-11-25 11:57 - okurz

- Parent task set to #62420

#5 - 2020-11-26 16:04 - okurz

- Target version changed from Ready to future

#6 - 2021-11-23 22:19 - okurz

- Parent task changed from #62420 to #102909