openQA Project - action #78169

coordination # 39719 (Resolved): [saga][epic] Detection of "known failures" for stable tests, easy test results review and easy tracking of known issues

coordination # 62420 (Resolved): [epic] Distinguish all types of incompletes

after osd-deploy 2020-11-18 incompletes with auto_review:"Cache service (status error from API|.*error 500: Internal Server Error)":retry

2020-11-18 08:40 - okurz

Status:	Resolved		**Start date:**	2020-11-18
Priority:	High		**Due date:**	
Assignee:	mkittler		**% Done:**	0%
Category:	Concrete Bugs		**Estimated time:**	0.00 hour
Target version:	Ready			
Difficulty:				

Description

Observation

For example https://openqa.suse.de/tests/5020506 showing
"Reason: setup failure: No workers active in the cache service"

with autoinst-log.txt:

```
[2020-11-18T06:40:55.0106 CET] [info] [pid:12060] +++ setup notes +++
[2020-11-18T06:40:55.0106 CET] [info] [pid:12060] Running on openqaworker9:17 (Linux 4.12.14-lp151
.28.79-default #1 SMP Wed Nov 11 08:17:16 UTC 2020 (472d149) x86_64)
[2020-11-18T06:40:55.0147 CET] [info] [pid:12060] +++ worker notes +++
[2020-11-18T06:40:55.0147 CET] [info] [pid:12060] End time: 2020-11-18 05:40:55
[2020-11-18T06:40:55.0147 CET] [info] [pid:12060] Result: setup failure
[2020-11-18T06:40:55.0152 CET] [info] [pid:13158] Uploading autoinst-log.txt
```

and worker-log.txt:

```
[2020-11-18T06:40:55.0106 CET] [debug] [pid:12060] Preparing Mojo::IOLoop::ReadWriteProcess::Sessi
on
…
[2020-11-18T06:40:55.0111 CET] [error] [pid:12060] Unable to setup job 5020506: No workers active
in the cache service
[2020-11-18T06:40:55.0111 CET] [debug] [pid:12060] Stopping job 5020506 from openqa.suse.de: 05020
506-sle-12-SP2-Server-DVD-Incidents-Kernel-KOTD-x86_64-Build4.4.121-261.1.g13f6b6d-ltp_syscalls_pr
e12sp4@64bit - reason: setup failure
[2020-11-18T06:40:55.0112 CET] [debug] [pid:12060] REST-API call: POST http://openqa.suse.de/api/v
1/jobs/5020506/status
[2020-11-18T06:40:55.0152 CET] [info] [pid:13158] Uploading autoinst-log.txt
[2020-11-18T06:40:55.0207 CET] [info] [pid:13158] Uploading worker-log.txt
```

Steps to reproduce

Find jobs referencing this ticket with the help of
https://raw.githubusercontent.com/os-autoinst/scripts/master/openqa-query-for-job-label ,
for example to look this ticket #78169 call openqa-query-for-job-label poo#78169

Suggestions

- Crosscheck what the osd deployment 2020-11-18 could have brought in as changes explaining the problems
- Lookup in source code what this message could mean

Related issues:

Copied from openQA Infrastructure - action #78165: infrastructure task: After...	**Resolved**	**2020-11-18**	
Copied to openQA Project - action #80202: jobs incomplete with auto_review:"s...	**Resolved**	**2020-11-18**	**2020-12-19**

History

#1 - 2020-11-18 08:40 - okurz

*- Copied from action #78165: infrastructure task: After osd deployment 2020-11-18 many jobs incomplete with auto_review:"Cache service (status error from API|.*error 500: Internal Server Error)":retry added*

#2 - 2020-11-18 11:16 - okurz

- Status changed from Workable to New

#3 - 2020-11-19 08:00 - okurz

*- Subject changed from after osd-deploy 2020-11-18 incompletes with auto_review:"setup failure: No workers active in the cache service":retry to after osd-deploy 2020-11-18 incompletes with auto_review:"Cache service (status error from API|.*error 500: Internal Server Error)":retry*

#4 - 2020-11-19 08:01 - okurz

- Description updated

- Status changed from New to Workable

#5 - 2020-11-19 12:38 - okurz

- Description updated

#6 - 2020-11-19 15:16 - mkittler

Looks like yet another sympthom of [#67000](#) and [#78165](#) (SQLite database corruption). In the "No workers active in the cache service" case openqa-worker-cacheservice was likely ok again but openqa-worker-cacheservice-minion still in an error state.

#7 - 2020-11-19 20:38 - okurz

- Status changed from Workable to Blocked

- Assignee set to mkittler

ok, could you please track as blocked by [#67000](#) and check after deployment of all relevant changes that all according errors are gone, e.g. by looking into the "summary" steps of the "auto-review" gitlab CI pipelines?

#8 - 2020-11-23 10:06 - okurz

- Copied to action #80202: jobs incomplete with auto_review:"setup failure: No workers active in the cache service":retry added

#9 - 2020-11-25 11:08 - okurz

*- Copied to action #80356: incompletes with auto_review:"Cache service.*error: Connection refused":retry added*

#10 - 2020-11-25 11:57 - okurz

- Parent task set to #62420

#11 - 2020-12-03 13:49 - mkittler

- Status changed from Blocked to Resolved

Closing because [#67000](#) has been resolved. I don't see any workarounds mentioned in this ticket which needed to be reverted.