

openQA Infrastructure - action #78061

[Alerting] openQA minion workers alert - alert turned "OK" again after 20 minutes and we don't know what was wrong

2020-11-16 21:01 - okurz

Status: Rejected	Start date: 2020-11-16
Priority: Normal	Due date:
Assignee: okurz	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version: future	

Description

Observation

[Alerting] openQA minion workers alert

From: Grafana osd-admins@suse.de
To: osd-admins@suse.de
Sender: osd-admins
List-Id:
Date: 16/11/2020 21.25

/[Alerting] openQA minion workers alert/

Minion workers down. Check systemd services on the openQA host

Metric name
Value
Sum
0.940

but checking on "the openQA host", I guess that means openqa.suse.de, shows no failed systemd services. What do "minion workers down" have to do with systemd services? Should that be only the service "openqa-gru.service" on osd?

Acceptance criteria

- **AC1:** The grafana panel description and/or alert has a better explanation of what is going on and what should be checked

Suggestions

- Understand the data source for <https://stats.openqa-monitor.qa.suse.de/d/WebuiDb/webui-summary?tab=query&editPanel=17&orgId=1&refresh=30s>
- Extend the grafana panel and/or alert description to include a better description and instructions what to do specifically, e.g. also what log of what service we should into in case that we can not see anything wrong at the time of checking because something "resolved itself" already

Related issues:

Is duplicate of openQA Infrastructure - action #80538: flaky and misleading a...	Resolved	2020-11-27	2021-04-14
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History

#1 - 2021-03-04 22:18 - okurz

- Is duplicate of action #80538: flaky and misleading alerts about "openQA minion workers alert" as well as "Minion Jobs alert" added

#2 - 2021-03-04 22:18 - okurz

- Status changed from Workable to Rejected

- Assignee set to okurz