

openQA Infrastructure - action #77191

[easy][learning] ** PROBLEM Service Alert: openqaworker12.suse.de/Interface br1 is CRITICAL **

2020-11-09 09:39 - okurz

Status:	Resolved	Start date:	2020-11-09
Priority:	High	Due date:	
Assignee:	okurz	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:	Ready		
Description			
From: Monitoring User nagios@suse.de resent from: okurz@suse.com			
To: okurz@suse.com			
Date: 09/11/2020 10.03			
Spam Status: Spamassassin []			
Notification: PROBLEM			
Host: openqaworker12.suse.de			
State: CRITICAL			
Date/Time: Mon Nov 9 09:03:21 UTC 2020			
Info: CRIT - 2(!) MAC: BE:1F:E4:4D:24:48, speed unknown			
Service: Interface br1			
See Online: https://thruk.suse.de/thruk/cgi-bin/extinfo.cgi?type=2&host=openqaworker12.suse.de&service=Interface%20br1			

History

#1 - 2020-11-10 22:58 - okurz

Can't update ticket description so please consider the text here

Acceptance criteria

- AC1: Alert is disabled or back to "passed"

Suggestions

- Crosscheck manually on the machine for the problem
- As the machine is part of our "staging" test infrastructure consider asking EngInfra to remove that alert for that machine

#2 - 2020-11-10 22:58 - okurz

- Status changed from New to Workable

#3 - 2020-11-14 22:10 - okurz

- Tags changed from *osd, staging, alert, monitoring, nagios, thruk, icinga* to *osd, staging, alert, monitoring, nagios, thruk, icinga, easy, learning*

- Subject changed from **** PROBLEM Service Alert: openqaworker12.suse.de/Interface br1 is CRITICAL **** to **[easy][learning] ** PROBLEM Service Alert: openqaworker12.suse.de/Interface br1 is CRITICAL ****

#4 - 2020-11-16 15:21 - okurz

- Status changed from Workable to In Progress

- Assignee set to okurz

The machine itself seems to fine. Creating ticket.

#5 - 2020-11-16 15:24 - okurz

- Status changed from In Progress to Resolved

Created <https://infra.nue.suse.com/SelfService/Display.html?id=180261> with subject [openqa] please remove icinga alert for "openqaworker12.suse.de/Interface br1" as we monitor that with grafana. Regardless if that ticket will be solved or not I don't think anytime soon the alert will reappear so I can close this internal reference already.