

## openQA Infrastructure - action #76828

### big job queue for ppc as powerqaworker-qam-1.qa and malbec.arch and qa-power8-5-kvm were not active

2020-10-31 09:08 - okurz

<b>Status:</b> Resolved	<b>Start date:</b> 2020-10-31
<b>Priority:</b> High	<b>Due date:</b>
<b>Assignee:</b> okurz	<b>% Done:</b> 0%
<b>Category:</b>	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b> Ready	
<b>Description</b>	
<b>Observation</b>	
We have reached 10k scheduled jobs on osd in <a href="https://stats.openqa-monitor.qa.suse.de/d/nRDab3Jiz/openqa-jobs-test?orgId=1&amp;from=1603848964424&amp;to=1603970807972">https://stats.openqa-monitor.qa.suse.de/d/nRDab3Jiz/openqa-jobs-test?orgId=1&amp;from=1603848964424&amp;to=1603970807972</a> . I don't know if this is good or bad :D	
<a href="https://stats.openqa-monitor.qa.suse.de/d/nRDab3Jiz/openqa-jobs-test?orgId=1&amp;from=1603963753871&amp;to=1603970807972">https://stats.openqa-monitor.qa.suse.de/d/nRDab3Jiz/openqa-jobs-test?orgId=1&amp;from=1603963753871&amp;to=1603970807972</a> shows that the main problem right now is ppc64le, also visible in <a href="https://stats.openqa-monitor.qa.suse.de/d/7W06NBWGk/job-age?orgId=1&amp;fullscreen&amp;panelId=4&amp;from=1604107477948&amp;to=1604135288558">https://stats.openqa-monitor.qa.suse.de/d/7W06NBWGk/job-age?orgId=1&amp;fullscreen&amp;panelId=4&amp;from=1604107477948&amp;to=1604135288558</a> .	
<b>Related issues:</b>	
Related to openQA Infrastructure - action #73633: OSD partially unresponsive,...	<b>Resolved</b> <b>2020-10-20</b> <b>2020-11-17</b>

## History

### #1 - 2020-10-31 09:09 - okurz

- Related to action #73633: OSD partially unresponsive, triggering 500 responses, spotty response visible in monitoring panels but no alert triggered (yet) added

### #2 - 2020-10-31 10:35 - okurz

- Due date set to 2020-11-03

- Status changed from In Progress to Feedback

First I called power reset over IPMI for qa-power8-5-kvm.qa , then called ipmi-fsp1-malbec.arch power reset, waited for malbec.arch to come up, ensure services are properly started and monitored until openQA jobs were picked up. For powerqaworker-qam-1 I also proceeded in [#68053](#)

### #3 - 2020-11-03 14:25 - okurz

- Due date deleted (2020-11-03)

- Status changed from Feedback to In Progress

- Priority changed from Urgent to High

qa-power8-5-kvm.qa again showed problems, commented in <https://progress.opensuse.org/issues/76792#change-346096> on what I did. The queue of jobs on <https://stats.openqa-monitor.qa.suse.de/d/nRDab3Jiz/openqa-jobs-test> is near-empty now but again I can't reach powerqaworker-qam-1.qa right now and also not malbec.arch which <https://stats.openqa-monitor.qa.suse.de/d/4KkGdvvZk/osd-status-overview> confirms :(

Had a quick chat with nsinger, thanks for the quick reaction! nsinger confirmed the observation I had that when a machine is not reachable a sol activate may not show anything which is likely when the machine crashed and just does not output anything anymore on the serial console.

Triggered a reset of malbec.arch and after boot did sudo systemctl restart var-lib-openqa-share.mount on the machine. Machine is back and working on jobs. Did not care about powerqaworker-qam-1.qa for now.

### #4 - 2020-11-04 20:13 - okurz

- Status changed from In Progress to Resolved

The job queue has decreased enough that this isn't a problem anymore. Currently malbec.arch is still up as well as qa-power8-5-kvm.qa and for powerqaworker-qam-1.qa we have our own ticket anyway.