

## openQA Infrastructure - action #75448

### OSD deployment fails because openqaworker-arm-3.suse.de is not connected

2020-10-28 07:31 - Xiaojing\_liu

<b>Status:</b>	Resolved	<b>Start date:</b>	2020-10-28
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>	okurz	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Ready		

**Description**

**Observation**

openqaworker-arm-3.suse.de cannot be connected, so the OSD deployment failed.

```
openqaworker-arm-3.suse.de:
Minion did not return. [Not connected]
```

**Workaround**

Remove openqaworker-arm-3.suse.de from salt keys by running command  
salt-key -d openqaworker-arm-3.suse.de

**Suggestion**

when openqaworker-arm-3.suse.de is online, please add it into salt keys

#### History

##### #1 - 2020-10-28 11:36 - okurz

- Status changed from New to Blocked
- Assignee set to okurz
- Priority changed from Normal to High
- Target version set to Ready

waiting for <https://infra.nue.suse.com/SelfService/Display.html?id=178773>

##### #2 - 2020-10-29 09:27 - okurz

- Status changed from Blocked to Resolved

got the information in the EngInfra ticket that the machine was reset by mmaher. I can login over ssh and can confirm the machine is up. However it is suffering from the same network problems as other hosts, see [#75016](#) and [#75274](#) and [#73633](#) about this. So I did:

```
sudo salt-key -a openqaworker-arm-3.suse.de
sudo salt -l error -C 'openqaworker-arm-3*' cmd.run 'echo -e "#!/bin/sh\nlogger poo#73633 workarounds\nsleep 3
00; systemctl --failed --no-legend | sed \"s/\\s.*//\" | xargs --no-run-if-empty systemctl restart\nexit 0" > /
etc/init.d/boot.local && chmod +x /etc/init.d/boot.local && systemctl enable rc-local'
```

However no monitoring data in

<https://stats.openqa-monitor.qa.suse.de/d/1bNU0StZz/automatic-actions?orgId=1&panelId=4&fullscreen&edit&tab=alert> . I found out that the "telegraf" service on this machine was disabled. Did I do this elsewhere? Enabled the service again, waited like 30m and now both <https://stats.openqa-monitor.qa.suse.de/d/WDopenqaworker-arm-3/worker-dashboard-openqaworker-arm-3?orgId=1&refresh=1m> and <https://stats.openqa-monitor.qa.suse.de/d/1bNU0StZz/automatic-actions?tab=queries&orgId=1&panelId=4&fullscreen&edit> show data just fine again.