

## openQA Project - action #75091

**incomplete jobs with one of the isotovideo sub-processes receiving a signal and just terminating, no clue why or who/what triggered the termination**

2020-10-22 10:05 - okurz

<b>Status:</b>	New	<b>Start date:</b>	2020-10-22
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Concrete Bugs	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	future		
<b>Difficulty:</b>	hard		

### Description

### Observation

For example

<https://openqa.suse.de/tests/4864829/file/autoinst-log.txt>

showing

```
[2020-10-21T19:31:38.817 CEST] [debug] <<< testapi::wait_still_screen(similarity_level=47, timeout=30, stilltime=3)
[37m[2020-10-21T19:31:39.498 CEST] [debug] autotest received signal TERM, saving results of current test before exiting
[0m[37m[2020-10-21T19:31:39.509 CEST] [debug] [autotest] process exited: 1
[0m[37m[2020-10-21T19:31:39.509 CEST] [debug] THERE IS NOTHING TO READ 5 5 4
[0m[37m[2020-10-21T19:31:39.510 CEST] [debug] stopping command server 10509 because test execution ended
[0m[37m[2020-10-21T19:31:39.510 CEST] [debug] isotovideo: informing websocket clients before stopping command server: http://127.0.0.1:20123/wOZ5cESySrbitZid/broadcast
[0m[37m[2020-10-21T19:31:39.526 CEST] [debug] commands process exited: 0
[0m[37m[2020-10-21T19:31:39.627 CEST] [debug] done with command server
[0m[37m[2020-10-21T19:31:39.627 CEST] [debug] stopping autotest process 10516
[0m[37m[2020-10-21T19:31:39.627 CEST] [debug] done with autotest process
[0m[37m[2020-10-21T19:31:39.627 CEST] [debug] isotovideo failed
[0m[37m[2020-10-21T19:31:39.628 CEST] [debug] stopping backend process 10575
[0m[37m[2020-10-21T19:31:39.628 CEST] [debug] backend got TERM
[0m[33m[2020-10-21T19:31:39.629 CEST] [info] :: OpenQA::Qemu::Proc::save_state: Saving QEMU state to qemu_state.json
[0m[37m[2020-10-21T19:31:40.697 CEST] [debug] Passing remaining frames to the video encoder
[0m[37m[2020-10-21T19:31:40.728 CEST] [debug] Waiting for video encoder to finalize the video
[0m[37m[2020-10-21T19:31:40.728 CEST] [debug] The built-in video encoder (pid 10634) terminated
[0m[37m[2020-10-21T19:31:40.730 CEST] [debug] QEMU: qemu-system-x86_64: terminating on signal 15 from pid 10575 (/usr/bin/isotovideo: backen)
[0m[37m[2020-10-21T19:31:40.731 CEST] [debug] sending magic and exit
[0m[37m[2020-10-21T19:31:40.930 CEST] [debug] done with backend process
[0m10493: EXIT 1
```

so autotest reports that it "received signal TERM", no clue what sent that signal to autotest.

### Workaround

retrigger

### Related issues:

Related to openQA Project - action #71188: job incomplete with auto\_review:"b...

Workable

2020-09-10

### History

#1 - 2020-10-22 10:09 - okurz

- Related to action #71188: job incomplete with auto\_review:"backend died: QEMU exited unexpectedly, see log for details" and no other obvious information in the logfile what went wrong added

**#2 - 2020-10-22 10:59 - okurz**

- *Target version set to future*

- *Difficulty set to hard*