

## openQA Infrastructure - action #73234

### ipmi management interface of openqaworker7 is inaccessible ("no matching cipher suite") and not pingable

2020-10-12 10:59 - okurz

<b>Status:</b>	Resolved	<b>Start date:</b>	2020-10-12
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	okurz	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Ready		
<b>Description</b>			
<b>Observation</b>			
Can't ping openqaworker7 and seems to be completely down. Also ipmi does not work.			
<b>Related issues:</b>			
Related to openQA Infrastructure - action #73483: ipmitool from openSUSE Leap...		<b>Resolved</b>	<b>2020-10-18</b> <b>2020-10-30</b>

#### History

##### #1 - 2020-10-12 11:06 - okurz

- Status changed from In Progress to Blocked

<https://infra.nue.suse.com/SelfService/Display.html?id=178284>

##### #2 - 2020-10-12 18:34 - okurz

- Status changed from Blocked to Feedback

maxmaher helped to reset the MC, I power cycled the machine and it's back. I can login over ssh. nsinger is investigating the "ipmi cipher issue".

```
ipmitool -I lanplus -H openqaworker7-ipmi.suse.de -U XXX -P XXX power status
```

reproduces the problem but what works is for example

```
ipmitool -C 1 -I lanplus -H openqaworker7-ipmi.suse.de -U XXX -P XXX power status
```

as well as

```
ipmitool -C 7 -I lanplus -H openqaworker7-ipmi.suse.de -U XXX -P XXX power status
```

waiting for feedback from nsinger.

##### #3 - 2020-10-12 18:43 - okurz

- Priority changed from Urgent to Normal

##### #4 - 2020-10-29 21:00 - okurz

- Status changed from Feedback to Resolved

fixed in [#73483](#) with updates to our ipmitool commands in the salt pillar document where I also provided handy alias definitions to use locally for everyone.

##### #5 - 2020-10-29 21:00 - okurz

- Related to action #73483: ipmitool from openSUSE Leap 15.2 and TW to our openQA workers fails with "no matching cipher suite", works on login.suse.de (SLES15SP1) added