

openQA Project - action #72289

web-ui - test display is incomplete

2020-10-06 11:52 - ph03nix

Status:	Resolved	Start date:	2020-10-06
Priority:	Normal	Due date:	
Assignee:	mkittler	% Done:	0%
Category:	Concrete Bugs	Estimated time:	0.00 hour
Target version:	Ready		
Difficulty:			
Description			
On http://openqa.qam.suse.cz/ the job display shows a incomplete listing of the Job Details - e.g. http://openqa.qam.suse.cz/tests/13129			
Here the whole virtualization/universal folder and it's tests is missing. In the javascript console of the website we find the following error:			
<pre>Uncaught TypeError: template is null renderTemplate http://openqa.qam.suse.cz/asset/0ab2d08e0e/test_result.js:5 renderModuleRow http://openqa.qam.suse.cz/asset/0ab2d08e0e/test_result.js:16 renderModuleTable http://openqa.qam.suse.cz/asset/0ab2d08e0e/test_result.js:25 renderTestModules http://openqa.qam.suse.cz/asset/0ab2d08e0e/test_result.js:99 success http://openqa.qam.suse.cz/asset/0ab2d08e0e/test_result.js:81 fire http://openqa.qam.suse.cz/asset/7f7a677106/bootstrap.js:232 fireWith http://openqa.qam.suse.cz/asset/7f7a677106/bootstrap.js:238 done http://openqa.qam.suse.cz/asset/7f7a677106/bootstrap.js:656 callback http://openqa.qam.suse.cz/asset/7f7a677106/bootstrap.js:669</pre>			
Older runs which we know that worked have now the same issue.			

History

#1 - 2020-10-06 11:53 - ph03nix

Additional info:

- `"journalctl --unit=openqa-webui" --` <https://pastebin.com/tB0ErYYn>

System running openSUSE Leap 15.2 and I run a full system update+reboot today at lunchtime.

#2 - 2020-10-06 12:00 - mkittler

- Status changed from New to In Progress

- Assignee set to mkittler

I'll have a look. (Shouldn't be hard to fix.)

#3 - 2020-10-06 12:24 - okurz

- Target version set to Ready

good and thank you.

[ph03nix](#) for the future please be aware that we have ticket templates that can help to provide all the necessary information and make it easier for any assignee to start: <https://progress.opensuse.org/projects/openqav3/wiki#Defects> . If you like you can also adjust the current ticket accordingly.

#4 - 2020-10-06 12:37 - ph03nix

Observation

On <http://openqa.qam.suse.cz/> the job display shows a incomplete listing of the Job Details - e.g. <http://openqa.qam.suse.cz/tests/13129>

Here the whole virtualization/universal folder and it's tests is missing. In the javascript console of the website we find the following error:

```
Uncaught TypeError: template is null
  renderTemplate http://openqa.qam.suse.cz/asset/0ab2d08e0e/test_result.js:5
  renderModuleRow http://openqa.qam.suse.cz/asset/0ab2d08e0e/test_result.js:16
  renderModuleTable http://openqa.qam.suse.cz/asset/0ab2d08e0e/test_result.js:25
  renderTestModules http://openqa.qam.suse.cz/asset/0ab2d08e0e/test_result.js:99
  success http://openqa.qam.suse.cz/asset/0ab2d08e0e/test_result.js:81
  fire http://openqa.qam.suse.cz/asset/7f7a677106/bootstrap.js:232
  fireWith http://openqa.qam.suse.cz/asset/7f7a677106/bootstrap.js:238
  done http://openqa.qam.suse.cz/asset/7f7a677106/bootstrap.js:656
  callback http://openqa.qam.suse.cz/asset/7f7a677106/bootstrap.js:669
```

Older runs which we know that worked have now the same issue.

Steps to reproduce

- Pick arbitrary test on <http://openqa.qam.suse.cz/>
- Open Javascript Console in Webbrowser

Problem

Display of job test runs is incomplete, Screenshots and test results are inaccessible

Suggestion

Requesting assistance to fix the javascript error.

Workaround

Switching from **plain** to **openSUSE** branding solved the issue on our instance

```
/etc/openqa/openqa.ini
## type of branding - [ openSUSE, plain, openqa.suse.de ]
branding = openSUSE
```

Redmine peculiarities

I fail to find a way to update the original Issue description. There seems to be a way (<https://www.redmine.org/projects/redmine/wiki/RedmineIssues#Editing-an-existing-issue>) but I can't find it here.

#5 - 2020-10-06 13:14 - mkittler

PR: <https://github.com/os-autoinst/openQA/pull/3448>

This PR fixes the rendering in case some templates are not available. Note that on your instance the template for external reporting (part of the branding, e.g. templates/webapi/branding/openSUSE/external_reporting.html.ep) seems to be broken/disabled. That's also why the bug reporting links on the image previews are not available. So as a workaround I suggest fixing your branding.

It is possible to edit the initial ticket description on progress (see <https://www.redmine.org/projects/redmine/wiki/RedmineIssues#Editing-an-existing-issues-Subject-or-Description>). If the edit button besides the "Description" label is not present you likely just don't have the permission.

#6 - 2020-10-06 14:05 - ph03nix

Thanks Marius. We are using plain branding since ever:

```
/etc/openqa/openqa.ini
## type of branding - [ openSUSE, plain, openqa.suse.de ]
branding = plain
```

I can solve the issue by switching to **openSUSE** branding. Switching back to **plain** branding makes the issue reappear.

With that we have a viable workaround. Thanks Marius, your quick help is much appreciated +1

#7 - 2020-10-06 15:33 - mkittler

I've tested with the plain branding locally and yes, then the issue is easily reproducible. This way I could also confirm that my PR will fix the concrete issue.

#8 - 2020-10-08 09:08 - mkittler

- Status changed from In Progress to Resolved

The PR has been merged.