

openQA Tests - action #71653

[y][timeboxed:20h] Investigate sporadic failure in prepare_test_data

2020-09-22 13:27 - syrianidou_sofia

Status:	Resolved	Start date:	2020-09-22
Priority:	High	Due date:	2020-10-06
Assignee:	syrianidou_sofia	% Done:	0%
Category:	Bugs in existing tests	Estimated time:	0.00 hour
Target version:	SLE 15 SP3		
Difficulty:			

Description

Observation

yast2_gui@svirt-xen-hvm fails sporadically in prepare_test_data module. The SUT seems to hung during splash screen.

[logslogs](#)

```
[0maST.desktop: Error calling StartServiceByName for org.freedesktop.Packag[1;34m[2020-09-22T03:06:35.637 CEST] [debug] |||
starting prepare_test_data tests/console/prepare_test_data.pm
[0meKit: Unit packagekit.ser[2020-09-22T03:06:35.638 CEST] [debug] tests/console/prepare_test_data.pm:25 called
testapi::select_console
[2020-09-22T03:06:35.638 CEST] [debug] <<< testapi::select_console(testapi_console="root-console")
vice is masked.
[ 60.588315] gnome-shell[2322]: GNOME Shell started at Mon Sep 21 2020 21:06:28 GMT-0400 (EDT)
[ 60.612321] gnome-shell[2322]: Registering session with GDM
[ 60.631479] /usr/lib/gdm/gdm-x-session[2202]: () Option "fd" "21"
[ 60.673621] /usr/lib/gdm/gdm-x-session[2202]: (II) event3 - Power Button: device removed
[ 60.683976] /usr/lib/gdm/gdm-x-session[2202]: () Option "fd" "24"
[ 60.689965] /usr/lib/gdm/gdm-x-session[2202]: (II) event4 - Sleep Button: device removed
[ 60.702185] /usr/lib/gdm/gdm-x-session[2202]: () Option "fd" "25"
[ 60.708447] /usr/lib/gdm/gdm-x-session[2202]: (II) event2 - QEMU QEMU USB Tablet: device removed
[ 60.718275] /usr/lib/gdm/gdm-x-session[2202]: () Option "fd" "26"
[ 60.726451] /usr/lib/gdm/gdm-x-session[2202]: (II) event0 - AT Translated Set 2 keyboard: device removed
[ 60.734804] /usr/lib/gdm/gdm-x-session[2202]: () Option "fd" "27"
[ 60.740664] /usr/lib/gdm/gdm-x-session[2202]: (II) event1 - ImEXPS/2 Generic Explorer Mouse: device removed
[ 60.748705] /usr/lib/gdm/gdm-x-session[2202]: () Option "fd" "28"
[ 60.755034] /usr/lib/gdm/gdm-x-session[2202]: (II) event6 - Xen Virtual Keyboard: device removed
[ 60.763757] /usr/lib/gdm/gdm-x-session[2202]: (**) Option "fd" "29"
[ 60.769944] /usr/lib/gdm/gdm-x-session[2202]: (II) event7 - Xen Virtual Pointer: device removed
[ 60.826411] tracker-store[2468]: tracker_writeback_transact: assertion 'private == NULL' failed
[ 60.836560] tracker-store[2468]: tracker_writeback_transact: assertion 'private == NULL' failed
[ 60.845798] tracker-store[2468]: tracker_writeback_transact: assertion 'private == NULL' failed
[ 60.919025] tracker-store[2468]: tracker_writeback_transact: assertion 'private == NULL' failed
[37m[2020-09-22T03:06:36.050 CEST] [debug] activate_console, console: root-console, type: console
[0m[2020-09-22T03:06:36.051 CEST] [debug] tests/console/prepare_test_data.pm:25 called testapi::select_console ->
lib/susedistribution.pm:735 called testapi::wait_still_screen
[2020-09-22T03:06:36.051 CEST] [debug] <<< testapi::wait_still_screen(similarity_level=47, stilltime=5, timeout=30)
[ 61.116912] dbus-daemon[2206]: [session uid=1000 pid=2206] Activating via systemd: service name='org.gtk.vfs.Metadata'
unit='gvfs-metadata.service' requested by ':1.46' (uid=1000 pid=2451 comm="/usr/lib/tracker-extract ")
[ 61.169219] systemd[2185]: Starting Virtual filesystem metadata service...
[ 61.184105] dbus-daemon[2206]: [session uid=1000 pid=2206] Successfully activated service 'org.gtk.vfs.Metadata'
[ 61.205310] systemd[2185]: Started Virtual filesystem metadata service.
[ 61.833249] tracker-store[2468]: tracker_writeback_transact: assertion 'private == NULL' failed
[32m[2020-09-22T03:06:41.085 CEST] [debug] >>> testapi::wait_still_screen: detected same image for 5 seconds, last detected
similarity is 1000000
```

openQA test in scenario sle-15-SP3-Online-x86_64-yast2_gui@svirt-xen-hvm fails in

[prepare_test_data](#)

Test suite description

Maintainer: zluo, riafarov

Test for yast2 UI, GUI only. Running on created gnome images which provides both text console for ncurses UI tests as well as the gnome environment for the GUI tests.

Reproducible

Fails since (at least) Build [42.1](#) (current job)

Expected result

Last good: [36.5](#) (or more recent)

Further details

Always latest result in this scenario: [latest](#)

History

#1 - 2020-09-23 08:08 - riafarov

- Due date set to 2020-10-06
- Priority changed from Normal to High

#2 - 2020-09-23 08:55 - riafarov

- Subject changed from [y] Investigate sporadic failure in prepare_test_data to [y][timeboxed:20h] Investigate sporadic failure in prepare_test_data
- Status changed from New to Workable
- Target version set to SLE 15 SP3

#3 - 2020-09-29 08:51 - syrianidou_sofia

- Status changed from Workable to In Progress
- Assignee set to syrianidou_sofia

#4 - 2020-10-01 15:12 - syrianidou_sofia

- Status changed from In Progress to Resolved

It seems to be a problem with infrastructure. I have opened :

<https://progress.opensuse.org/issues/72184>

#5 - 2020-10-27 07:04 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: yast2_gui@svirt-xen-hvm

<https://openqa.suse.de/tests/4888011>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#6 - 2020-11-20 07:03 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: yast2_gui@svirt-xen-hvm

<https://openqa.suse.de/tests/5025697>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed