

openQA Project - action #71644

job stuck in "uploading", can not be cancelled, after what should have incompleted early

2020-09-22 11:16 - okurz

Status:	Resolved	Start date:	2020-09-22
Priority:	Low	Due date:	
Assignee:	okurz	% Done:	0%
Category:	Concrete Bugs	Estimated time:	0.00 hour
Target version:	Ready		
Difficulty:			

Description

Observation

Anna Minou [punkiuodi](#) asked about <https://openqa.suse.de/tests/4716001> which at this time showed a retrigger button but no cancel button. I checked the job and found in <https://openqa.suse.de/tests/4716001#live>

```
ERROR: no tests loaded at /usr/lib/os-autoinst/autotest.pm line 340.  
[2020-09-22T12:18:41.304 CEST] [debug] stopping autotest process 1782
```

still at 12:45 CEST so that should have stopped much sooner already.

On the according worker machine grenache-1.qa I see

```
okurz@grenache-1:~> sudo systemctl status openqa-worker@15  
● openqa-worker@15.service - openQA Worker #15  
  Loaded: loaded (/usr/lib/systemd/system/openqa-worker@.service; enabled; vendor preset: disabled)  
  Active: active (running) since Wed 2020-09-16 09:04:47 CEST; 6 days ago  
  Process: 595861 ExecStartPre=/usr/bin/install -d -m 0755 -o _openqa-worker /var/lib/openqa/pool/  
15 (code=exited, status=0/SUCCESS)  
  Main PID: 595902 (worker)  
  Tasks: 1  
  CGroup: /openqa.slice/openqa-worker.slice/openqa-worker@15.service  
          └─595902 /usr/bin/perl /usr/share/openqa/script/worker --instance 15
```

```
Sep 22 12:18:42 grenache-1 worker[595902]: [info] [pid:595902] Command server likely not reachable  
at all
```

```
Sep 22 12:18:43 grenache-1 worker[595902]: [info] [pid:595902] Isotovideo exit status: 1
```

```
Sep 22 12:18:43 grenache-1 worker[595902]: [info] [pid:595902] +++ worker notes +++
```

```
Sep 22 12:18:43 grenache-1 worker[595902]: [info] [pid:595902] End time: 2020-09-22 10:18:43
```

```
Sep 22 12:18:43 grenache-1 worker[595902]: [info] [pid:595902] Result: no tests scheduled
```

```
Sep 22 12:18:43 grenache-1 worker[595902]: [info] [pid:1819] Uploading vars.json
```

```
Sep 22 12:18:43 grenache-1 worker[595902]: [info] [pid:1819] Uploading autoinst-log.txt
```

```
Sep 22 12:18:43 grenache-1 worker[595902]: [info] [pid:1819] Uploading worker-log.txt
```

```
Sep 22 12:18:43 grenache-1 worker[595902]: [info] [pid:1819] Uploading serial0.txt
```

```
Sep 22 12:18:43 grenache-1 worker[595902]: [info] [pid:1819] Uploading video_time.vtt
```

```
okurz@grenache-1:~> sudo strace -f -y -p 595902
```

```
strace: Process 595902 attached
```

```
restart_syscall(<... resuming interrupted poll ...>
```

```
) = 0
```

```
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POL  
LLPRI|POLLOUT}], 2, 28753) = 1 ([{fd=5, revents=POLLOUT}])
```

```
write(5<socket:[92162047]>, "\201\376\25\352\0\216AP\{254\}%r\374$>t\32165b\373(\17h\3412$\\"264c?  
"...", 5618) = 5618
```

```
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POL  
LLPRI}], 2, 28752) = 1 ([{fd=5, revents=POLLIN}])
```

```
read(5<socket:[92162047]>, "\201\37{\\"population\":40,\"type\":\\"info\\""...", 131072) = 33
```

```
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POL  
LLPRI}], 2, 28737) = 0 (Timeout)
```

```
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI|POLLOUT}, {fd=5<socket:[92162047]>, events=POLLIN|POLLPRI}], 2, 46053) = 1 ([{fd=4, revents=POLLOUT}])
write(4<socket:[68562927]>, "\201\376\25\352\0\350\230\0\213\355rP\215\366t\237\375bW\201\307hM\233\354\30\312\367"... , 5618) = 5618
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POLLPRI}], 2, 46052) = 1 ([{fd=4, revents=POLLIN}])
read(4<socket:[68562927]>, "\201 {\\"population\":341,\"type\":\\"info"... , 131072) = 34
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POLLPRI}], 2, 46009) = 0 (Timeout)
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POLLPRI|POLLOUT}], 2, 53904) = 1 ([{fd=5, revents=POLLOUT}])
write(5<socket:[92162047]>, "\201\376\25\352\0\17U{\341 rLj;tax0bKf\nhQ!\4-:"... , 5618) = 5618
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POLLPRI}], 2, 53904) = 1 ([{fd=5, revents=POLLIN}])
read(5<socket:[92162047]>, "\201\37{\\"population\":40,\"type\":\\"info"... , 131072) = 33
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POLLPRI}], 2, 53889) = 0 (Timeout)
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI|POLLOUT}, {fd=5<socket:[92162047]>, events=POLLIN|POLLPRI}], 2, 20873) = 1 ([{fd=4, revents=POLLOUT}])
write(4<socket:[68562927]>, "\201\376\25\352\0j\272({H\331)r\30\337Ft5\315Mb\37\323wh\5\311\\"P\230G"... , 5618) = 5618
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POLLPRI}], 2, 20872) = 1 ([{fd=4, revents=POLLIN}])
read(4<socket:[68562927]>, "\201 {\\"population\":341,\"type\":\\"info"... , 131072) = 34
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POLLPRI}], 2, 20845) = 0 (Timeout)
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POLLPRI|POLLOUT}], 2, 79108) = 1 ([{fd=5, revents=POLLOUT}])
write(5<socket:[92162047]>, "\201\376\25\352\0[\177\10{y\34}r)\32ft\4\10mb.\26Wh4\4f\4a]g"... , 5618) = 5618
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POLLPRI}], 2, 74830) = 1 ([{fd=5, revents=POLLIN}])
read(5<socket:[92162047]>, "\201\37{\\"population\":40,\"type\":\\"info"... , 131072) = 33
poll([{fd=4<socket:[68562927]>, events=POLLIN|POLLPRI}, {fd=5<socket:[92162047]>, events=POLLIN|POLLPRI}], 2, 74815
```

Interestingly restarting the systemd service for the worker caused the job to go non-existent.

Problem

As we do not have any more information than the above and not being aware of any previous instance of the problem I immediately close the ticket as "Resolved"

Workaround

Restart the according openQA worker service

History

#1 - 2020-09-23 15:57 - mkittler

... which at this time showed a retrigger button but no cancel button

PR <https://github.com/os-autoinst/openQA/pull/3409> should fix that by showing the cancel button for all jobs in non-final states.