

## qe-yast - action #71608

### [y] post\_fail\_hooks fails with script timeout, no logs collected

2020-09-21 15:26 - ybonatakis

<b>Status:</b>	Closed	<b>Start date:</b>	2020-09-21
<b>Priority:</b>	High	<b>Due date:</b>	2020-10-20
<b>Assignee:</b>	riafarov	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	5.00 hours
<b>Target version:</b>	SLE 15 SP3		

#### Description

### Observation

there are a few tests that failed in the current build 36.5 but their logs are not presented in the logs&assets  
~~the reason (at least in the allmodules+allpatterns+registration seems to be a timeout

```
[0m[37m[2020-09-17T15:35:54.176 CEST] [debug] post_fail_hook failed: script timeout: dmesg | grep "Out of memory" at /usr/lib/os-autoinst/testapi.pm line 1121.
```

The post\_fail\_hook should never fail, ideally, at least not fatal and it should continue even if some of the commands fail.~~

Problem was with sysrq command, which got fixed with <https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/11054/files>  
But we don't switch to log console for whatever reason, and next step fails, we even don't see it typed properly and somehow byebug is called.

openQA test in scenario sle-15-SP3-Full-x86\_64-allmodules+allpatterns+registration@64bit fails in [addon\\_products\\_sle](#)

### Test suite description

Full Medium installation that covers the following cases:

1. Additional modules enabled using SCC (Legacy, Development Tools, Web and Scripting, Containers, Desktop Applications);
2. All patterns installed;
3. System registration is skipped during installation;
4. Installation is validated by successful boot and that YaST does not report any issues;
5. Registration is performed on the installed system.

### Reproducible

Fails since (at least) Build [34.1](#)

### Expected result

Last good: [33.1](#) (or more recent)

### Further details

Always latest result in this scenario: [latest](#)

#### History

#1 - 2020-09-23 13:21 - riararov

- Description updated

- Due date set to 2020-10-20

- Priority changed from Normal to High

- Target version set to SLE 15 SP3

**#2 - 2020-09-23 14:19 - riafarov**

- Description updated

**#3 - 2020-09-30 09:15 - riafarov**

- Subject changed from [y] post\_fail\_hooks fails with script timeout to [y] post\_fail\_hooks fails with script timeout, no logs collected

- Description updated

- Status changed from New to Workable

- Estimated time set to 5.00 h

**#4 - 2020-10-02 09:53 - riafarov**

- Project changed from openQA Tests to qe-yast

- Category deleted (Enhancement to existing tests)

**#5 - 2020-10-15 08:56 - riafarov**

- Assignee set to riafarov

**#6 - 2020-10-15 08:56 - riafarov**

- Status changed from Workable to In Progress

**#7 - 2020-10-15 09:49 - riafarov**

So problem is here:

```
sub show_tasks_in_blocked_state {
    # sending sysrq doesn't work for svirt
    if (has_ttys) {
        send_key 'alt-sysrq-t';
        send_key 'alt-sysrq-w';
        # info will be sent to serial tty
        wait_serial(qr/sysrq\s*:\s+show\s+blocked\s+state/i, 1);
        send_key 'ret'; # ensure clean shell prompt
    }
}
```

That last send\_key 'ret' presses yes in exception window starting byebug.

**#8 - 2020-10-15 12:06 - riafarov**

Fixed by Santi here: <https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/11082>

Submitted <https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/11208> to address design problem in show\_oom\_info.

**#9 - 2020-10-15 12:06 - riafarov**

- Status changed from In Progress to Closed