

## openQA Infrastructure - action #67213

### pushing needles on osd to gitlab.suse.de fails

2020-05-25 13:03 - okurz

<b>Status:</b> Resolved	<b>Start date:</b> 2020-05-25
<b>Priority:</b> High	<b>Due date:</b>
<b>Assignee:</b> okurz	<b>% Done:</b> 0%
<b>Category:</b>	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Description</b>	
<b>Observation</b>	
the account "openqa-pusher" is not able anymore to push needles to gitlab.suse.de . Seems like with the switch of the authentication system on the side of SUSE we need to migrate the account.	
<b>Related issues:</b>	
Related to openQA Infrastructure - action #75067: save_needle minion task fai...	<b>Resolved</b> <b>2020-10-22</b>
Related to openQA Infrastructure - action #89047: Failed to commit needles, g...	<b>Resolved</b> <b>2021-02-24</b>
Copied to openQA Infrastructure - action #67804: use non-personal account and...	<b>Resolved</b> <b>2020-05-25</b> <b>2020-11-05</b>

### History

#### #1 - 2020-05-25 13:05 - okurz

I migrated the account, have logged in over web UI and ssh gitlab.suse.de works as geekotest but git push is still denied with "remote: GitLab: Your account has been blocked."

#### #2 - 2020-05-25 13:07 - okurz

```
GIT_SSH_COMMAND="ssh -v" git push ssh://gitlab.suse.de/openqa/os-autoinst-needles-sles.git HEAD:master yields
```

```
debug1: Offering public key: /var/lib/openqa/.ssh/id_rsa.gitlab RSA SHA256:wale7SywGmiOeD2NAn0Jg5YNc7Hqwks0slyvYDLcnJI explicit
debug1: Server accepts key: /var/lib/openqa/.ssh/id_rsa.gitlab RSA SHA256:wale7SywGmiOeD2NAn0Jg5YNc7Hqwks0slyvYDLcnJI explicit
debug1: Authentication succeeded (publickey).
Authenticated to gitlab.suse.de ([149.44.176.5]:22).
debug1: channel 0: new [client-session]
debug1: Requesting no-more-sessions@openssh.com
debug1: Entering interactive session.
debug1: pledge: network
debug1: client_input_global_request: rtype hostkeys-00@openssh.com want_reply 0
debug1: Remote: /srv/gitlab/.ssh/authorized_keys:1430: key options: command user-rc
debug1: Remote: /srv/gitlab/.ssh/authorized_keys:1430: key options: command user-rc
debug1: Sending environment.
debug1: Sending env LANG = en_US.UTF-8
debug1: Sending env LC_CTYPE = en_US.UTF-8
debug1: Sending env LC_TIME = en_DK.utf8
debug1: Sending command: git-receive-pack '/openqa/os-autoinst-needles-sles.git'
Enumerating objects: 34, done.
Counting objects: 100% (34/34), done.
Delta compression using up to 10 threads
Compressing objects: 100% (33/33), done.
Writing objects: 100% (33/33), 321.62 KiB | 11.91 MiB/s, done.
Total 33 (delta 10), reused 0 (delta 0), pack-reused 0
remote: GitLab: Your account has been blocked.
debug1: client_input_channel_req: channel 0 rtype exit-status reply 0
debug1: channel 0: free: client-session, nchannels 1
debug1: fd 0 clearing O_NONBLOCK
Transferred: sent 334008, received 1192064 bytes, in 2.3 seconds
Bytes per second: sent 144390.1, received 515323.6
debug1: Exit status 0
To ssh://gitlab.suse.de/openqa/os-autoinst-needles-sles.git
 ! [remote rejected] HEAD -> master (pre-receive hook declined)
error: failed to push some refs to 'ssh://gitlab.suse.de/openqa/os-autoinst-needles-sles.git'
```

and the same for "origin" directly resolving to gitlab.suse.de:openqa/os-autoinst-needles-sles.git.

so key is accepted but still the pre-receive hook declined.

Created <https://infra.nue.suse.com/SelfService/Display.html?id=171345> asking SUSE IT to additionally check if the key on gitlab is blocked and can not be unblocked by ourselves. so git push of SLE needles from osd to gitlab.suse.de does not work but saving needles in commits is fine. I created a ticket for SUSE IT to check. There is no problems to save needles on osd though. I have synced the pending needles manually now and I will ensure all pending commits are synced as soon as that is possible automatically again.

hm, according to [https://docs.gitlab.com/ee/user/project/deploy\\_keys/index.html](https://docs.gitlab.com/ee/user/project/deploy_keys/index.html) the page <https://gitlab.suse.de/openqa/os-autoinst-needles-sles/-/settings/repository> should have a section "Deploy Keys" but I can't find it. There is [https://gitlab.suse.de/openqa/os-autoinst-needles-sles/-/settings/ci\\_cd#js-deploy-keys-settings](https://gitlab.suse.de/openqa/os-autoinst-needles-sles/-/settings/ci_cd#js-deploy-keys-settings) though and there is one active which is active and when I try to add the ssh key there then it tells me it's already in.

### **#3 - 2020-05-29 09:26 - okurz**

- Priority changed from High to Normal

First part of the problem solved. Apparently we did not use a key from *openqa-pusher* but *nicksinger* and his account was blocked. So after he logged in over the webui we could push again. This still leaves the original problem though to avoid a blocked account to not being able to push though. Probably still we should start with using the key from openqa-pusher first.

### **#4 - 2020-06-01 09:15 - okurz**

- Status changed from In Progress to Workable

- Assignee deleted (okurz)

### **#5 - 2020-06-08 08:19 - okurz**

- Copied to action #67804: use non-personal account and key for pushing needles on osd to gitlab.suse.de added

### **#6 - 2020-06-08 08:19 - okurz**

- Status changed from Workable to Resolved

- Assignee set to okurz

- Priority changed from Normal to High

Clearer to have a specific workable ticket for the followup, see [#67804](#)

### **#7 - 2020-10-22 13:28 - okurz**

- Related to action #75067: save\_needle minion task fails because "Your account has been blocked" added

### **#8 - 2021-02-25 16:28 - okurz**

- Related to action #89047: Failed to commit needles, gitlab account blocked 2021-02-24 added