### openQA Tests - action #65489

**[functional][u][sporadic] test fails in kontact, stuck in loop on "desktop-runner-plasma-suggestions"**

2020-04-09 11:37 - okurz

<table>
<thead>
<tr>
<th>Status:</th>
<th>Resolved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>High</td>
</tr>
<tr>
<td>Assignee:</td>
<td>jorauch</td>
</tr>
<tr>
<td>Category:</td>
<td>Bugs in existing tests</td>
</tr>
<tr>
<td>Target version:</td>
<td>Milestone 30</td>
</tr>
<tr>
<td>Difficulty:</td>
<td></td>
</tr>
<tr>
<td>Start date:</td>
<td>2020-04-09</td>
</tr>
<tr>
<td>Due date:</td>
<td></td>
</tr>
<tr>
<td>% Done:</td>
<td>0%</td>
</tr>
<tr>
<td>Estimated time:</td>
<td>42.00 hours</td>
</tr>
</tbody>
</table>

**Description**

**Observation**

Stuck in loop on "desktop-runner-plasma-suggestions" pressing "ret" with no effect until loop times out. Looks similar to [#63355](#).

The command should be killall kontact, but only kontact is seen.

**Reproducible**

- In scenario opensuse-15.1-Argon-Live-x86_64_krypton-live@64bit-2G
- Fails since Build 2.160
- Last occurrence: 4.69

**Expected result**

- killall kontact
- Last good: 4.67

**Further details**

Always latest result in this scenario: latest

**Related issues:**

Related to openQA Tests - action #63355: [opensuse][functional][u] test fails... Resolved 2020-02-10

**History**

**#1 - 2020-04-09 11:37 - okurz**
- Related to action #63355: [opensuse][functional][u] test fails in kontact, kontakt summary screen only partially shown, then post_fail_hook fails to login – OOM? added

**#2 - 2020-04-09 11:37 - okurz**
- Subject changed from test fails in kontact, stuck in loop on "desktop-runner-plasma-suggestions" to [functional][u] test fails in kontact, stuck in loop on "desktop-runner-plasma-suggestions"
- Priority changed from Normal to High

**#3 - 2020-04-20 08:48 - SLindoMansilla**
- Subject changed from [functional][u] test fails in kontact, stuck in loop on "desktop-runner-plasma-suggestions" to [functional][u][sporadic] test fails in kontact, stuck in loop on "desktop-runner-plasma-suggestions"
- Description updated

**#4 - 2020-04-20 09:05 - SLindoMansilla**
- Status changed from New to Workable
- Target version set to Milestone 30
- Estimated time set to 42.00 h
This needs more investigation.

#5 - 2020-04-21 14:55 - jorauch
- Status changed from Workable to In Progress
- Assignee set to jorauch

Taking a look

#6 - 2020-04-28 07:04 - jorauch
- Status changed from In Progress to Feedback

Created:
https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/10105
Was merged.
Now waiting for verification in production

#7 - 2020-05-04 10:38 - jorauch
- Status changed from Feedback to Resolved

No complaints so far, considering it as resolved