

openQA Tests - action #65058

[qe-core][functional][xen-hvm] test fails in user_defined_snapshot - Machine didn't shut down

2020-03-31 08:28 - SLindoMansilla

Status:	Resolved	Start date:	2021-01-19
Priority:	Normal	Due date:	
Assignee:	punkioudi	% Done:	100%
Category:	Spike/Research	Estimated time:	42.00 hours
Target version:	QE-Core: Ready		
Difficulty:			
Description			
Obvervations			
<pre>record_info 'Snapshot created', 'booting the system into created snapshot'; power_action('reboot', keepconsole => 1, observe => is_remote_backend); \$self->wait_grub(bootloader_time => 250);</pre>			
power_action failed to reboot.			
Reproducible			
<ul style="list-style-type: none">In scenario sle-15-SP2-Online-x86_64-extra_tests_gnome@svirt-xen-hvmFails since Build [167.5]Current occurrence: 168.1			
Expected result			
Last good: 164.1			
Further details			
Always latest result in this scenario: latest			
Subtasks:			
action # 87943: [qe-core] test fails in yast2_lan_restart			Resolved

History

#1 - 2020-04-16 06:14 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_gnome@svirt-xen-hvm
<https://openqa.suse.de/tests/4125589>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#2 - 2020-04-16 06:14 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

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3. The label in the openQA scenario is removed

#3 - 2020-05-03 06:00 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_gnome@svirt-xen-hvm
<https://openqa.suse.de/tests/4187229>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#4 - 2020-05-18 06:10 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_gnome@svirt-xen-hvm
<https://openqa.suse.de/tests/4248037>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#5 - 2020-05-25 09:43 - SLindoMansilla

- Description updated
- Category changed from Bugs in existing tests to Spike/Research
- Status changed from New to Workable
- Assignee set to szarate
- Target version set to Milestone 30
- Estimated time set to 42.00 h

#6 - 2020-08-26 08:13 - openqa_review

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_gnome@svirt-xen-pv
<https://openqa.suse.de/tests/4576538>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#7 - 2020-10-02 06:00 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_gnome@svirt-xen-hvm
<https://openqa.suse.de/tests/4757562>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#8 - 2020-10-15 16:56 - szarate

- Assignee deleted (szarate)
- Priority changed from Normal to High

#9 - 2020-10-30 07:03 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_gnome@svirt-xen-hvm
<https://openqa.suse.de/tests/4901680>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#10 - 2020-11-06 09:39 - tjyrinki_suse

- Subject changed from *[functional][u][xen-hvm] test fails in user_defined_snapshot - Machine didn't shut down* to *[qe-core][functional][xen-hvm] test fails in user_defined_snapshot - Machine didn't shut down*

#11 - 2020-11-21 07:04 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_gnome@svirt-xen-hvm
<https://openqa.suse.de/tests/5025409>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#12 - 2020-12-05 07:05 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_gnome@svirt-xen-hvm
<https://openqa.suse.de/tests/5131847>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#13 - 2020-12-19 07:10 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_gnome@svirt-xen-hvm
<https://openqa.suse.de/tests/5190071>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#14 - 2021-01-11 09:23 - punkioudi

- Assignee set to punkioudi

#15 - 2021-01-13 09:58 - punkioudi

- % Done changed from 0 to 20

Draft PR: <https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/11736/files>

By removing the observe argument(for which I don't see a significant purpose of existing), reboot works as expected and eventually the test passes.

#16 - 2021-01-20 09:25 - punkioudi

Test now fails for scenario sle-15-SP2-Online-x86_64-extra_tests_gnome@svirt-xen-pv in a different place :
https://openqa.suse.de/tests/5305271#step/user_defined_snapshot/39
The function wait_grub is called during that step, which is not the case for this machine.
New PR will be prepared to cover this case too.

#17 - 2021-01-21 13:20 - punkioudi

- % Done changed from 20 to 50

PR: https://gitlab.suse.de/qsf-u/qa-sle-functional-userspace/-/merge_requests/115

#18 - 2021-02-12 07:34 - tjrinki_suse

- Status changed from Workable to In Progress

#19 - 2021-02-15 14:25 - punkioudi

The last runs of extra_tests_gnome@svirt-xen-hvm are cancelled due to a previous failing job, so I ran again one test with git-refspec, which passes : <https://openqa.suse.de/tests/5469544>
We can keep though the ticket open, until the test passes consequently in osd.

#20 - 2021-02-16 08:35 - szarate

So I think that making the machine to soft-fail when it couldn't shut down, and force the shutdown via acpi or something in the backend <https://openqa.suse.de/tests/5462020#step/shutdown/19>

#21 - 2021-02-16 09:28 - punkioudi

[szarate](#) should we then open a new progress issue for that, as this fail happens in a different place than the current in the description?

#22 - 2021-03-04 08:54 - tjrinki_suse

- Target version changed from Milestone 30 to Ready

#23 - 2021-03-04 09:03 - tjrinki_suse

- Target version changed from Ready to QE-Core: Ready

#24 - 2021-03-04 09:06 - tjrinki_suse

- Target version changed from QE-Core: Ready to Ready

#25 - 2021-03-04 09:10 - szarate

- Target version changed from Ready to QE-Core: Ready

#26 - 2021-03-04 09:18 - tjrinki_suse

- Target version deleted (QE-Core: Ready)

#27 - 2021-05-04 12:43 - punkioudi

Consecutive runs with git-refspec :
<https://openqa.suse.de/tests/5921013>
<https://openqa.suse.de/tests/5921104>
<https://openqa.suse.de/tests/5921163>

Issue still cannot be reproduced.

#28 - 2021-06-10 08:05 - punkioudi

- Status changed from In Progress to Resolved

#29 - 2021-07-06 08:27 - szarate

- Target version set to QE-Core: Ready