

## openQA Infrastructure - action #64983

### Staging machine openqa-staging-1.qa.suse.de does not boot after update to Leap 15.1

2020-03-30 08:07 - mkittler

<b>Status:</b>	Resolved	<b>Start date:</b>	2020-03-30
<b>Priority:</b>	Low	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Ready		
<b>Description</b>			
I've updated openqa-staging-1.qa.suse.de from Leap 42.3 to Leap 15.1. The machine has not been pingable or reachable via SSH after rebooting. As soon as one has physical access again we should try to investigate what went wrong.			

#### History

##### #1 - 2020-03-30 09:02 - okurz

- Priority changed from Normal to High

As we should not access the location and can't access the lab except for nicksinger I suggest to ask SUSE-IT with a ticket to [infra@suse.de](mailto:infra@suse.de) to help

##### #2 - 2020-03-30 10:26 - nicksinger

- Status changed from New to Workable

- Priority changed from High to Low

As already clarified in chat: our staging machines are hosted on thincsus as virtual machines. Therefore we just need to fix it and can do everything remotely.

##### #3 - 2020-03-30 12:15 - mkittler

- Status changed from Workable to New

And we have done that. There are no failed services and openQA starts correctly. The only thing left after the migration is to go through files listed by rpmconfigcheck. (I've already took care about some.)

##### #4 - 2020-03-31 12:10 - mkittler

- Status changed from New to Workable

The status change was unintended

##### #5 - 2020-07-29 07:09 - okurz

- Target version set to Ready

##### #6 - 2020-10-22 14:30 - mkittler

- Status changed from Workable to Resolved

This problem has been fixed a while ago.