openSUSE admin - tickets #64953
database error on connect platform.

28/03/2020 10:38 pm - robin_listas

Status: Closed
Priority: Normal
Assignee: lrupp
Category: Servers hosted in NBG

Description

-----BEGIN PGP SIGNED MESSAGE-----
Hash: SHA1

I'm on https://connect.opensuse.org/pg/members/all/. I click login, and I get this error:

+++------------------------
Welcome to Elgg.
Field 'id' doesn't have a default value
QUERY: INSERT into elgg_system_log (object_id, object_class, object_type, object_subtype, event, performed_by_guid, owner_guid, access_id, enabled, time_created) VALUES ('8035','ElggUser','user', '', 'update',8035, 0, 2, 'yes', '1585434719')
- ------------------------++-

Blue background. Can send a photo if you wish.

I hit "reload" and get to the correct page. I think you were adding index fields to the databases, may be related.

Cheers / Saludos,

Carlos E. R.
(from 15.1 x86_64 at Legolas)

-----BEGIN PGP SIGNATURE-----
iHYEARECADYWIQQZEb51mJKK1KpcU/W1MxgcbY1H1QUCXr/R1BgcY2FybG9zLmUu
ckBvcGVuc3Vzcm9AcGkQjM5Y2VH2NR9W7pgCJXT4c4qkxZPIV7EsYdV/8rh3
U3YAn3a0tPAYyBAv6JO1vqXjAKOqFBAZ
=c5kl
-----END PGP SIGNATURE-----

History

#1 - 29/03/2020 09:14 am - lrupp
- Category set to Servers hosted in NBG
- Private changed from Yes to No
Thanks for the information: https://status.opensuse.org is updated.

This problem needs someone with "egg knowledge"...

#2 - 30/03/2020 02:40 pm - lrupp
- Status changed from New to Closed
- Assignee set to lrupp
- % Done changed from 0 to 100

Closing: application is back.

Some parts are still kind of broken - but the analysis of the logs showed that this is the case since years.

#3 - 01/04/2020 04:14 pm - jensm

lrupp wrote:

Closing: application is back.

Some parts are still kind of broken - but the analysis of the logs showed that this is the case since years.

"Elgg couldn't connect to the database using the given credentials. " with a blue background

#4 - 01/04/2020 06:44 pm - robin_listas

The connect platform at https://connect.opensuse.org/ is effectively down, contrary to what https://status.opensuse.org/ shows. It just displays an elgg error:

+++
Welcome to Elgg.
Elgg couldn't connect to the database using the given credentials.
--------------+++

Please reopen.

#5 - 01/04/2020 07:51 pm - cboltz
- Status changed from Closed to New

A manual attempt to access the database says ERROR 1226 (42000): User 'boosters_elgg' has exceeded the 'max_connections_per_hour' resource (current value: 50) - interesting[tm]... (Lars, any idea?)

I marked connect as down on status.o.o.
As a sidenote - the error message gets delivered with a 200 OK http status code so that the monitoring doesn't notice the error...

#6 - 02/04/2020 01:13 pm - lrupp

- Status changed from New to Closed

cboltz wrote:

| A manual attempt to access the database says ERROR 1226 (42000): User 'boosters_elgg' has exceeded the 'max_connections_per_hour' resource (current value: 50) - interesting[tm]... (Lars, any idea?) |

Yes, sorry: this was a temporary workaround a couple of days ago to not allow connect.o.o to DoS the database cluster itself. I removed the limit now again. Sorry for forgetting this...

| I marked connect as down on status.o.o. |

...and I marked it as ok now, as the limitation is gone.

| As a sidenote - the error message gets delivered with a 200 OK http status code so that the monitoring doesn't notice the error... |

I don't want to comment on that, old, crappy, application and OS state...

Regards,
Lars