openQA Tests - action #64851
[sles][functional][u] test fails in clamav - timeout issue
2020-03-26 11:54 - zluo

Status: Rejected
Priority: Normal
Assignee: zluo
Category: Bugs in existing tests
Target version: Milestone 30

Description

**Observation**

openQA test in scenario sle-15-SP2-Online-aarch64-extra_tests_textmode@aarch64 fails in clamav

please check:

command 'freshclam' timed out at /var/lib/openqa/cache/openqa.suse.de/tests/sle/tests/console/clamav.pm line 41

**Suggestions**

- 700 seconds are still not enough?
- Look for errors about clamav, product bug?

**Reproducible**

Fails since (at least) Build 155.1

**Expected result**

Last good: (unknown) (or more recent)

**Further details**

Always latest result in this scenario: latest

**History**

#1 - 2020-03-30 09:30 - SLindoMansilla
- Description updated
- Status changed from New to Workable
- Target version set to Milestone 30
- Estimated time set to 42.00 h

#2 - 2020-04-01 10:35 - zluo
- Status changed from Workable to In Progress
- Assignee set to zluo

checking now

#3 - 2020-04-01 13:55 - zluo
- Status changed from In Progress to Rejected

example:
x86_64
[2020-03-31T12:11:08.363 CEST] [debug] <<< testapi::wait_serial(record_output=undef, regexp=qr/zrh08\-\d+-/, quiet=undef, buffer_size=undef, expect_not_found=0, timeout=700, no_regex=0)
[2020-03-31T12:11:15.434 CEST] [debug] >>> testapi::wait_serial: (?zrh08\-\d+): ok

longer than 7 min

aarch64
[2020-03-31T22:04:40.401 UTC] [debug] <<< testapi::wait_serial(record_output=undef, quiet=undef, no_regex=0, regexp=qr/kjU38\-\d+-/, timeout=700, buffer_size=undef, expect_not_found=0)

about 8 min which is still okay.

I think zypper_call is working, it can hit networking issue during download. So I don't think this is a serve issue atm.

And recent test results don't show this issue.