openQA Tests - action #63415

[qe-core][functional][sporadic] test fails in vlc, looking for "vlc-network-window", stuck on playlist window

2020-02-12 17:35 - okurz

<table>
<thead>
<tr>
<th>Status:</th>
<th>Resolved</th>
<th>Start date:</th>
<th>2020-02-12</th>
</tr>
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<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
<td>Due date:</td>
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<tr>
<td>Assignee:</td>
<td>dheidler</td>
<td>% Done:</td>
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<tr>
<td>Category:</td>
<td>Bugs in existing tests</td>
<td>Estimated time:</td>
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<tr>
<td>Target version:</td>
<td>Milestone 30</td>
<td></td>
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<tr>
<td>Difficulty:</td>
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Description

openQA test in scenario opensuse-Tumbleweed-DVD-x86_64-gnome@Laptop_64 fails in vlc asserting the "vlc-network-window", still stuck on playlist window instead

Suggestions

- Fix the test
  - The test is pressing ctrl-l which opens the expected menu
  - but it is also trying to click (assert_and_click(mustmatch="vlc-playlist-empty", timeout=30)).

Reproducible

Failed in 2/4 last jobs in this scenario

Expected result

Last good: 20200210 (or more recent)

Should be stable.

Further details

Always latest result in this scenario: latest

History

#1 - 2020-02-17 10:10 - SLindoMansilla
- Description updated
- Status changed from New to Workable
- Target version set to Milestone 30
- Estimated time set to 42.00 h

#2 - 2020-02-17 11:04 - zluo
- Status changed from Workable to In Progress
- Assignee set to zluo

take over

#3 - 2020-02-17 12:27 - zluo
- "assert_and_click "vlc-playlist-empty";"
- "send_key "ctrl-n";"

2021-05-24
assert_screen "vlc-network-window";
send_key "backspace";

vlc-playlist-empty shows up, so send_key "ctrl-n" is not working as I can say atm.

#4 - 2020-02-18 06:34 - okurz
Please keep in mind that this is a "sporadic" issue. In the past you showed not having that much fun with sporadic issues so maybe not the most fun ticket for you to work on :) If you want to continue I however suggest to follow – as usual – https://progress.opensuse.org/projects/openqatests/wiki#Statistical-investigation and properly test any potential fix also on aarch64 which can show differing behaviour.

#5 - 2020-02-18 08:42 - zluo
100 test runt, no failure:
http://f40.suse.de/tests/7043#next_previous looks good with repeat 3 times and increase timeout for matching 'vlc-network-window'.

Only 1 failure is related to test module opensuse_welcome.

#6 - 2020-02-18 09:05 - zluo
to check later:
https://openqa.opensuse.org/tests/1177828#live

#7 - 2020-02-18 12:26 - zluo
https://openqa.opensuse.org/tests/1177908#step/vlc/23 shows already problem with ctrl-l to get vlc-playlist-empty, this is performance issue.

#8 - 2020-02-18 13:17 - zluo
to check: https://openqa.opensuse.org/tests/1179287

with code changes:

send_key_until_needlematch("vlc-playlist-empty", "ctrl-l", 3, 60);
send_key_until_needlematch("vlc-network-window", "ctrl-n", 3, 60);

#10 - 2020-02-19 10:28 - zluo
to check https://openqa.opensuse.org/tests/1179314#next_previous

#11 - 2020-02-25 13:14 - zluo
- Status changed from In Progress to Feedback
check test results on o3 in few days then.

#12 - 2020-03-03 09:16 - zluo
- Status changed from Feedback to Resolved
https://openqa.opensuse.org/tests/latest?arch=x86_64&distri=opensuse&flavor=DVD&machine=Laptop_64&test=gnome&version=Tumbleweed#next_previous
no issue with vlc anymore.
PR merged already:
https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/9567/files

#13 - 2020-03-03 11:54 - okurz
- Status changed from Resolved to Workable

Please see #63415#note-4. I would be very interested in the fail rate from before and afterwards.

#14 - 2020-03-04 07:48 - zluo
- Assignee deleted (zluo)

2021-05-24
I don't think this worth to spend even more time on such sporadic issue which mostly related to performance issue. And we have open ticket regarding performance or typing issue for aarch64. If someone has a better idea to fix without fix the root cause, please go ahead.

Ok but as I suggest the same approach for all "[sporadic]" tickets I suggest you then apply the decision to all tickets, i.e. not pick any tickets about sporadic issues then.

And we have open ticket regarding performance or typing issue for aarch64.

aarch64 has not been mentioned in this ticket at all AFAIK. Also most likely we only have these tickets about the OSD arm workers.

This didn't happen once since the single 9 months old fail that is visible in the previous jobs. If nobody objects, I would close this one.