

## openQA Tests - action #62498

coordination # 9576 (Resolved): [epic][opensuse][sle][functional][y] VNC+SSH Installations

### [functional][y][opensuse] Update support\_server on o3 for remote installations

2020-01-21 17:58 - ybonatakis

<b>Status:</b>	Resolved	<b>Start date:</b>	2020-01-21
<b>Priority:</b>	Normal	<b>Due date:</b>	2020-02-11
<b>Assignee:</b>	JERiveraMoya	<b>% Done:</b>	0%
<b>Category:</b>	Infrastructure	<b>Estimated time:</b>	5.00 hours
<b>Target version:</b>	Milestone 32		
<b>Difficulty:</b>			
<b>Description</b>			
<p>We need to create and update the support_server used in remote installation in openqa.opensuse.org. The purpose is to fix the problem appeared in the associated ticket which enabled the vnc remote installation[0] and adjust the tests removing the workaround(remote_target.pm:L28). The work in the spike[1] shows that this should make the trick.</p> <p><a href="#">one way to generate a support_server is:one way to generate a support_server is:</a></p> <pre>sudo /usr/share/openqa/script/client jobs post DISTRI=opensuse VERSION=15.2 ISO=openSUSE-Leap-15.0 -DVD-x86_64.iso ARCH=x86_64 FLAVOR=DVD TEST=supportserver_generator MACHINE=64bit DESKTOP=gnome INSTALLONLY=1 AUTOYAST=supportserver/autoyast_supportserver_x86.xml SUPPORT_SERVER_GENERATOR=1 PUB LISH_HDD_1=supportserver_15_0_gnome_iob.qcow2 --host https://openqa.opensuse.org/` ` ` where: ISO=the iso file to use for the image AUTOYAST=one of the xml files in the os-autoinst-distri-opensuse/data directory</pre> <p>The problem is that this didnt work quite well for me[2] as it cant find the packages in the repos. So some extra effort might required.</p>			
<b>Acceptance criteria</b>			
<ul style="list-style-type: none"><li>• no workaround to get out of the yast in target machine</li><li>• the remote ssh and vnc tests should get to the desktop after the installation finish</li><li>• it has been observed a segmentation fault in ssh. if this does not appear any more with newer image, that s good, otherwise a bug should be filed.</li></ul>			
<b>Suggestions</b>			
<ul style="list-style-type: none"><li>• create a xml, run the support_server generator and publish the image</li><li>• use an existing qcow and modify it to include the packages that it needs</li><li>• TW image would be preferable is will be possible to run zypper dup next time we need updated image</li></ul>			
[0] <a href="https://progress.opensuse.org/issues/52310">https://progress.opensuse.org/issues/52310</a>			
[1] <a href="https://progress.opensuse.org/issues/62096">https://progress.opensuse.org/issues/62096</a>			
[2] <a href="https://openqa.opensuse.org/tests/1150274">https://openqa.opensuse.org/tests/1150274</a>			
<b>Related issues:</b>			
Copied from openQA Tests - action #62495: [functional][y][opensuse] Update su...		<b>Closed</b>	<b>2020-01-21</b>

## History

### #1 - 2020-01-21 17:58 - ybonatakis

- Copied from action #62495: [functional][y][opensuse] Update support\_server on o3 for remote installations added

### #2 - 2020-01-22 10:37 - riafarov

- Due date set to 2020-02-11

- Category set to Infrastructure

- Target version set to Milestone 32

- Parent task set to #9576

**#3 - 2020-01-29 10:30 - riafarov**

- *Description updated*
- *Status changed from New to Workable*
- *Estimated time set to 5.00 h*

**#4 - 2020-02-05 07:36 - JERiveraMoya**

- *Assignee set to JERiveraMoya*

**#5 - 2020-02-06 12:28 - JERiveraMoya**

- *Status changed from Workable to Feedback*

Finally with a [new image](#) does not work: <http://aquarius.suse.cz/tests/1538#> remote still needs the ctrl+alt+del to close YaST installer  
To create the image:

- Get latest qcow2 from TW create\_hdd\_gnome
- Install pattern dhcp\_dns\_server
- Switch from Network Manager to Wicked
- Disable firewall
- To avoid dimming of the screen, turn off gnome screensaver gsettings set org.gnome.desktop.session idle-delay 0 and turn off gnome suspend gsettings set org.gnome.settings-daemon.plugins.power sleep-inactive-ac-type 'nothing'
- In job conf delete QEMU\_VGA and use VIRTIO\_CONSOLE=1

**#6 - 2020-02-07 09:35 - riafarov**

- *Status changed from Feedback to Resolved*

So we agreed to create a bug for the issue and enable this scenario in the main job group for TW with soft-failure to that bug.