openQA Tests - action #61925

[functional][u] test fails in user_defined_snapshot - Timeout because system takes longer to shutdown

2020-01-08 15:45 - SLindoMansilla

<table>
<thead>
<tr>
<th>Status:</th>
<th>Resolved</th>
<th>Start date:</th>
<th>2020-01-08</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>High</td>
<td>Due date:</td>
<td></td>
</tr>
<tr>
<td>Assignee:</td>
<td>zluo</td>
<td>% Done:</td>
<td>0%</td>
</tr>
<tr>
<td>Category:</td>
<td>Bugs in existing tests</td>
<td>Estimated time:</td>
<td>42.00 hours</td>
</tr>
<tr>
<td>Target version:</td>
<td>Milestone 30</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Description

Observation

The system is rebooting twice. The second time, it takes longer than expected to shutdown, causing the needle match "grub2" to timeout.

Tasks

1. Improve the test by sending key 'esc' to close plymouth and show what is happening in the console.
2. Improve the test with shutdown check or increase the timeout.

Reproducible

- In scenario sle-15-SP2-Online-x86_64-extra_tests_on_gnome@64bit
- Fails since Build 120.1

Expected result

Last good: 108.1

Further details

Always latest result in this scenario: latest

History

#1 - 2020-01-22 14:23 - maritawerner
This Testcase fails twice in osd. Could we get that fixed until beta2 in two weeks?

#2 - 2020-01-23 09:28 - SLindoMansilla
- Description updated
- Status changed from New to Workable
- Priority changed from Normal to High
- Target version set to Milestone 30
- Estimated time set to 42.00 h

#3 - 2020-01-23 13:55 - zluo
- Status changed from Workable to In Progress
- Assignee set to zluo

take over

#4 - 2020-01-24 14:51 - zluo
https://openqa.suse.de/tests/3826537 running with my PR now. Check later.

2021-05-09
#5 - 2020-01-29 08:17 - zluo

#6 - 2020-02-03 09:33 - zluo
- Status changed from In Progress to Resolved

https://openqa.suse.de/tests/3852929#step/user_defined_snapshot/35 shows that the issue got resolved.

#7 - 2020-03-07 07:09 - okurz
This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_on_gnome@svirt-xen-hvm
https://openqa.suse.de/tests/3963816

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#8 - 2020-03-27 07:07 - okurz
This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_on_gnome@svirt-xen-hvm
https://openqa.suse.de/tests/4038464

To prevent further reminder comments one of the following options should be followed:

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3. The label in the openQA scenario is removed