openQA Tests - action #57215

[functional][u] test fails in sssd - Failed to start SSSD

2019-09-23 12:19 - SLindoMansilla

Status:	Resolved		**Start date:**	2019-09-23
Priority:	High		**Due date:**	
Assignee:	szarate		**% Done:**	0%
Category:	Bugs in existing tests		**Estimated time:**	42.00 hours
Target version:	Milestone 28			
Difficulty:				

Description

Observation

```
../junit.sh failure -T 'Failed to start SSSD'
```

No logs. We need to investigate if this is a product bug.

Acceptance criteria

- **AC1:** The module sssd uploads logs on failure.
- **AC2:** The modules passes or soft-fail in a product bug.

Suggestions

For manual debugging, use root-console instead of serial console, then use developer mode to manually reproduce the issue and get logs.

Reproducible

- In scenario sle-12-SP5-Server-DVD-aarch64-extra_tests_in_textmode@aarch64
- Fails since Build 0322
- Current occurrence: 0330

Expected result

Last good: 0319

Further details

Always latest result:

- extra_tests_in_textmode
- extra_tests_package_hub

Related issues:

Related to openQA Tests - action #58196: [functional][u] test fails in sssd: ...	**Rejected**	**2019-10-15**
Related to openQA Tests - action #55115: [qe-core][functional] test fails in ...	**Resolved**	**2019-08-05**
Related to openQA Tests - action #13168: [qe-core][opensuse][sle][functional]...	**Workable**	**5000-01-01**
Related to openQA Tests - action #57290: [qe-core][functional] Move module sp...	**Resolved**	**2019-09-19**

History

#1 - 2019-09-26 08:22 - SLindoMansilla

- Description updated

- Status changed from New to Workable

- Target version set to Milestone 28

- Estimated time set to 42.00 h

#2 - 2019-10-11 06:00 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_package_hub
https://openqa.suse.de/tests/3453775

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#3 - 2019-10-17 07:26 - maritawerner

What is the status here? We are almost at GMC? Can we get that fixed?

#4 - 2019-10-17 07:31 - SLindoMansilla

- Related to action #58196: [functional][u] test fails in sssd: 'zypper -n in psmisc' failed with code 106 (ZYPPER_EXIT_INF_REPOS_SKIPPED) added

#5 - 2019-10-17 07:32 - SLindoMansilla

- Related to action #55115: [qe-core][functional] test fails in sssd - Test fails switching to serial terminal added

#6 - 2019-10-17 07:33 - SLindoMansilla

- Related to action #13168: [qe-core][opensuse][sle][functional] Sudo and LDAP/SSSD for sudoers added

#7 - 2019-10-17 07:34 - SLindoMansilla

The module maintainer will not continue maintaining. We need to learn how it works and find someone who can be the maintainer.

#8 - 2019-10-17 07:36 - SLindoMansilla

- Priority changed from High to Urgent

#9 - 2019-10-17 14:47 - SLindoMansilla

- Related to action #57290: [qe-core][functional] Move module specific test modules from extra_tests_* scenarios to its respective scenario added

#10 - 2019-10-17 14:49 - SLindoMansilla

- Description updated

New test suite dedicated for packages coming from package-hub module: extra_tests_package_hub

#11 - 2019-11-01 06:58 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_package_hub
https://openqa.suse.de/tests/3507946

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed

#12 - 2019-11-08 11:49 - szarate

- Assignee set to szarate

Looks like a product bug on SLE12:

- Failing XEN x86_64 @ SLE 12 SP5
- Failing x86_64 @ SLE 12 SP5
- x86_64 @ Tumbleweed
- x86_64 @ Leap 15.2

Investigating further

#13 - 2019-11-08 12:51 - szarate

- Status changed from Workable to Resolved

Yep, sssd is segfaulting: https://bugzilla.suse.com/show_bug.cgi?id=1156306

#14 - 2019-11-08 13:06 - SLindoMansilla

- Priority changed from Urgent to High

#15 - 2019-11-23 07:01 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: extra_tests_in_textmode
https://openqa.suse.de/tests/3576653

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released"
3. The label in the openQA scenario is removed