openQA Tests - action #55661

coordination # 56267 (Resolved): [epic][qe-core][functional] openSUSE welcome message is not properly handled

[opensuse][u] test fails in several modules after booting and login - "openSUSE Welcome" not handled (WAS: test fails in first_boot)

2019-08-16 23:34 - StefanBruens

<table>
<thead>
<tr>
<th>Status:</th>
<th>Resolved</th>
<th>Start date:</th>
<th>2019-08-16</th>
</tr>
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<tbody>
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<td>Priority:</td>
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<td>Due date:</td>
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<tr>
<td>Assignee:</td>
<td>dheidler</td>
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<td>Category:</td>
<td>Bugs in existing tests</td>
<td>Estimated time:</td>
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<td>Target version:</td>
<td>Milestone 30</td>
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Description

Observation

openQA test in scenario opensuse-Tumbleweed-NET-x86_64-kde@Laptop_64 fails in first_boot

Affect all tests on KDE Plasma/GNOME/XFCE.
Greeter should be closed.

There is already a test module opensuse_welcome.
There is already a function untick_welcome_on_next_startup

On some scenarios the function call is more efficient than the opensuse_welcome module:

- change_password - (latest)
- multi_users_dm - (latest)
- first_boot - (latest)

Acceptance criteria

- AC1: The module change_password calls the function untick_welcome_on_next_startup to handle the opensuse-welcome popup. RESOLVED in PR #9310
- AC2: The module multi_users_dm calls the function untick_welcome_on_next_startup to handle the opensuse-welcome popup. RESOLVED in #58577
- AC3: The module first_boot calls the function untick_welcome_on_next_startup to handle the opensuse-welcome popup.
dropped this AC as the magic happens in next module opensuse_welcome which already uses untick_welcome_on_next_startup.

Related issues:

- Related to openQA Tests - action #55664: [opensuse] test fails in application... Resolved 2019-08-17
- Related to openQA Tests - action #56963: test fails in opensuse_welcome - ope... Rejected 2019-09-17
- Related to openQA Tests - action #58577: opensuse-welcome not handled in mult... Resolved 2019-10-23
- Has duplicate openQA Tests - action #56162: [opensuse] closing of openSUSE-we... Rejected 2019-08-30
- Has duplicate openQA Tests - action #56798: [functional][u] test fails in cha... Rejected 2019-09-11
- Precedes openQA Tests - action #55805: [opensuse][functional][u] test fails i... Resolved 2019-08-17
- Precedes openQA Tests - action #56774: [functional][u] test fails in boot_to__... Resolved 2019-08-17

History

#1 - 2019-08-17 03:59 - StefanBruens

- Status changed from New to In Progress

https://openqa.opensuse.org/tests/1010130#
https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/8229

#2 - 2019-08-19 06:50 - SLindoMansilla

- Related to action #55664: [opensuse] test fails in application_starts_on_login (opensuse-welcome) added

2021-05-22
- Subject changed from test fails in first_boot - "openSUSE Welcome" not handled to [opensuse] test fails in first_boot - "openSUSE Welcome" not handled

- Parent task set to #56267

- Has duplicate action #56162: [opensuse] closing of openSUSE-welcome is unreliable/unstable added

- Status changed from In Progress to Workable
- Priority changed from Normal to Urgent

It seems this is hitting several people/teams.
The PR has not activity since 14 days.
Let's see if U-Team can take over.

- Subject changed from [opensuse][u] test fails in first_boot - "openSUSE Welcome" not handled to [opensuse][u] test fails in several modules after booting and login - "openSUSE Welcome" not handled (test fails in first_boot)

- Subject changed from [opensuse][u] test fails in several modules after booting and login - "openSUSE Welcome" not handled (test fails in first_boot) to [opensuse][u] test fails in several modules after booting and login - "openSUSE Welcome" not handled (test fails in first_boot)

- Assignee set to ggardet_arm

PR to schedule welcome_opensuse module on live scenarios: https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/8348/files

I wouldn't sign the 'less often' statement.
Just look at e.g. https://openqa.opensuse.org/tests/1024810#next_previous (and for once welcome was fine, FF was crazily up of course)

- Assignee deleted (ggardet_arm)

mgriessmeier, this ticket needs a milestone to change the status from URGENT to HIGH

- Description updated
- Priority changed from Urgent to High
AC3 will be difficult, as disabling is per user, and it shows up in e.g. `change_password` [https://progress.opensuse.org/issues/56798](https://progress.opensuse.org/issues/56798) later for the "Test" user. On the other hand, as the Test user is logged out immediately after, it is probably best to just accept the Welcome dialog as valid result and just log out.

Hmm, I didn't thought about other users. Well, as long as we avoid to duplicate the behavior in all cases, it should be fine.

May be one of the "input ignored" glitches, rerun scheduled. Confirmed input glitch, second run passed without problems.

PR available for change_password test [https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/8571](https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/8571)

- Precedes action #55805: [opensuse][functional][u] test fails in opensuse_welcome - does not have welcome dialog for root logged in added

- Status changed from Workable to New
The Acceptance Criteria are nonsense.

You should write down what you want to achieve and why, but you just tell how something should be implemented.

The "is more efficient" is totally vague.

Precedes action #56774: [functional][u] test fails in boot_to_desktop - openSUSE Welcome not handled in upgrade scenarios added

Related to action #58577: opensuse-welcome not handled in multi_users_dm added

multi_users_dm may be fixed by: https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/8451/files

Waiting for verification run on O3.

multi_users_dm fixed in #58577

Verification run on O3: https://openqa.opensuse.org/tests/1095677#step/multi_users_dm/16

change_password is the important module to be fixed here. Since the first_boot scenario is scheduling the "opensuse_welcome" module, which is using already the function untick_welcome_on_next_startup.

Target version changed from Milestone 28 to Milestone 30

needs to be discussed offline

Status changed from Workable to In Progress

Assignee set to dheider

https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/9310

Description updated

Status changed from In Progress to Resolved

https://openqa.opensuse.org/tests/1142694#step/change_password/53