

openSUSE admin - tickets #52178

[admin] obstacles overwhelming

2019-05-27 22:45 - mrmazda

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:			

Description

I'm only doing this because Knurpht said please.

It's getting really painful to try to be helpful any more. There should never have been and still should be no gray text anywhere on opensuse.org. And it should be right-sized automatically, the size I chose the first time I opened a browser, without having to use zoom to adjust going among the sub-domains. CSS-declared sizes on some pages are better than they used to be, better than most of the web, but still short of good, because the inconsistency exacerbates need for zoom keys or buttons.

Suffering through no more than eyestrain wouldn't be so much bother if it was all the trouble, but it's only a sliver of it. Above-average latency is multiplying the negative aspects of unconditionally imposed arbitrary logouts that differ among uncoordinated disjointed sub-domains. Submit buttons should not be producing responses that make inexplicable claims that I did something wrong, redirect other than back to the page that reported my login expired (again)[1], report corrupted content[2], or serve pages void of content (nothing but white).

Today's troubles forum thread (where Knurpht asked):

<https://forums.opensuse.org/showthread.php/536125-Forums-performance-degrading>

Quote from Friday night:

https://bugzilla.opensuse.org/show_bug.cgi?id=1136297#c1

"B.O.O. needs to get its act together, not report errors that require correction before a bug is accepted when in fact it was already accepted; and stop returning empty pages instead of query results; and stop timing out instead of completing a query.

*** This bug has been marked as a duplicate of bug 1136296 ****

Timing out is nothing new. This has been going on for years[3], growing along with the size of the bug database. Only saved reports are reliable any more. More often than not the others are blindly timing out, no kind of response other than the browser status bar continuing to report "waiting for opens..."

This could be what's happening on the forums too, growing DB, largely from posters repeatedly full-quoting responses in M\$-inspired top-poster mailing list fashion.

I know much is under exclusive control of and/or caused by "Provo" or whoever owns SLE this year, but how does anyone tell which or who? Is there a page somewhere that logs the status of migration to independence, and parts that cannot or will not likely ever be migrated?

Somewhat unrelated:

Why can I find no "create new issue" link anywhere on <https://progress.opensuse.org/> ?

[1] https://bugzilla.opensuse.org/show_bug.cgi?id=1133589

[2] https://bugzilla.opensuse.org/show_bug.cgi?id=1084827

[3] https://bugzilla.opensuse.org/show_bug.cgi?id=1100506

Evolution as taught in public schools is religion, not science.

Team OS/2 ** Reg. Linux User #211409 ** a11y rocks!

Felix Miata *** <http://fm.no-ip.com/>

Related issues:

Related to openSUSE admin - tickets #42599: [admin] Redirection limit for thi...

Resolved

History

#1 - 2019-05-27 23:09 - mrmazda

This seems to duplicate ticket [#42689](#)

#2 - 2019-05-28 00:28 - mrmazda

"502 Bad Gateway" on an otherwise empty screen, after a very long wait, is the latest response to clicking a "Preview Post" button on a forum reply, apparently caused too much time between opening the reply page, and time allowed before being involuntarily logged out without notification of having been logged out.

#3 - 2019-05-28 02:06 - mrmazda

Can't even login any more, even after deleting opensuse.org cookies:

"Redirect Loop

Redirection limit for this URL exceeded. Unable to load the requested page. This may be caused by cookies that are blocked."

Very interesting that I can login and post here while on forums and B.O.O. I cannot.

#4 - 2019-05-28 06:02 - pjessen

- *Private changed from Yes to No*

Somewhat unrelated:

Why can I find no "create new issue" link anywhere on <https://progress.opensuse.org/> ?

Presuming you are logged in, go to "Projects" (top menu), then "openSUSE admin" and you'll see a "New issue" tab.

#5 - 2019-05-28 06:10 - pjessen

mrmazda wrote:

Very interesting that I can login and post here while on forums and B.O.O. I cannot.

They are completely separate systems. Redmine (progress.o.o) is run by the openSUSE Heroes in Nürnberg. Bugzilla is shared with SUSE and operated by Microfocus in Provo. As far as I know, the openSUSE forums are also run by Microfocus in Provo.

#6 - 2019-05-28 15:29 - mrmazda

<https://progress.opensuse.org/issues/42599> came back too.

#7 - 2019-05-29 14:15 - okurz

- *Related to tickets #42599: [admin] Redirection limit for this URL exceeded trying to reach BOO and forums added*

#8 - 2019-06-09 09:54 - mrmazda

<https://downforeveryoneorjustme.com/forums.opensuse.org> reports forums are down for everyone for at least the past half hour.

#9 - 2019-09-16 08:12 - pjessen

FYI, there is ongoing, albeit slowly progressing, work for moving the forums.o.o from Microfocus to Nuernberg onto our own infrastructure.

#10 - 2019-12-20 13:49 - Irupp

- *Status changed from New to Closed*

- *% Done changed from 0 to 100*

Closing after >3 months of no progress