openSUSE admin - communication #51260
2019-06-04 18:00 UTC: openSUSE Heroes meeting June 2019

07/05/2019 10:04 pm - cboltz

<table>
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<th>Start date:</th>
<th>07/05/2019</th>
</tr>
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<tbody>
<tr>
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<tr>
<td>Assignee:</td>
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<td>Event</td>
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Description

Where: irc://irc.freenode.net/#openSUSE-admin IRC channel
When: 2019-06-04 18:00 UTC / 20:00 CEST
Who: The openSUSE Heroes team and everybody else!

Topics
see/use checklist

History

#1 - 07/05/2019 10:05 pm - cboltz
- Private changed from Yes to No

#2 - 07/05/2019 10:05 pm - cboltz
- Checklist changed from [ ] Questions and answers from the community, [ ] status reports about everything to [ ] Questions and answers from the community, [ ] status reports about everything, [ ] review old tickets

#3 - 02/06/2019 07:21 pm - Knurpht
- Checklist changed from [ ] Questions and answers from the community, [ ] status reports about everything, [ ] review old tickets to [ ] Questions and answers from the community, [ ] status reports about everything, [ ] review old tickets, [ ] instability of forums.opensuse.org

Please contact SUSE and MF IT about forums instability, i.e. spontaneous logouts, no login possible, redirects etc. etc. People outright refuse to report the issues since they reappear almost every weekend.

#4 - 03/06/2019 05:51 am - okurz
I doubt SUSE IT can do anything about it but MF IT. We can track these specific redirect problems in #42599

#5 - 03/06/2019 07:29 pm - mrmazda
Is https://bugzilla.opensuse.org/show_bug.cgi?id=1084827 maybe related to progress issue #42599 worth also reminding MF IT? 1084827 just happened again, and involuntary logout also happened in well under 14 hours again, more like 4. Routine latency 5X more than average might also be worth mentioning. Waiting..., and waiting..., and waiting... ad nauseum.

#6 - 04/06/2019 09:26 pm - cboltz
- File 2019-06-04-heroes-meeting.txt added
- Status changed from New to Closed
The meeting was less formal than usual, but still (or "because of that"?) quite productive :-) 

I'll attach the IRC log as usual.

#7 - 09/06/2019 02:14 am - mrmazda

Two more issues for the meeting:
#52772 & #52775

#8 - 10/06/2019 03:57 pm - mrmazda

New issue for meeting?: move forums to using the login system used for this and the wiki, so that those of us trying to help people in need don't waste time in the involuntary logout mire several times every day.

#9 - 11/06/2019 05:21 am - mrmazda

Another possible topic for discussion: modify 1-click to add new repos with enabled=0 instead of enabled=1. The frequency of users being unknowingly and subsequently switched from Leap to TW has been quite high lately, multiple new instances and cries for help in the forums some days. Few experiencing the problem manage to find already reported pleas for help before starting a new thread where there must be told to avail themselves of snapper, try removing the TW repo and running zypper dup if they haven't lost network connectivity, try an upgrade "installation", or reinstall Leap fresh.

Files

<table>
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<td>31.7 KB</td>
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