

openQA Tests - action #45113

[sle][migration][SLE15SP1]test fails in yast2_snapper - no candidate needle with tag(s) 'desktop-runner'

2018-12-13 07:51 - coolgw

Status:	Resolved	Start date:	2018-12-13
Priority:	Normal	Due date:	
Assignee:	coolgw	% Done:	0%
Category:	Bugs in existing tests	Estimated time:	0.00 hour
Target version:			
Difficulty:			
Description			
Observation			
openQA test in scenario sle-15-SP1-Installer-DVD-aarch64-offline_sles12sp4_media_base_all_full@aarch64 fails in yast2_snapper			
Reproducible			
Fails since (at least) Build 121.1			
Expected result			
Last good: (unknown) (or more recent)			
Further details			
Always latest result in this scenario: latest			

History

#1 - 2018-12-14 02:27 - coolgw

- Assignee set to coolgw

#2 - 2018-12-14 04:40 - coolgw

After investigation, this caused by timeout of check tag "pkcon-status" is too big(this caused by TIMEOUT_SCALE setting), So try to rerun case without TIMEOUT_SCALE setting

```
/usr/share/openqa/script/clone_job.pl --from http://openqa.suse.de --host http://openqa.suse.de 2328772 --skip-download --apikey XXX --apisecret  
YYY TIMEOUT_SCALE=""
```

#2333231: sle-15-SP1-Installer-DVD-aarch64-Build125.1-offline_sles12sp4_media_base_all_full@aarch64 -> <http://openqa.suse.de/t2333231>

#3 - 2018-12-14 06:51 - coolgw

blocked by 5119 [sle][migration][SLE15SP1]test fails in upgrade_snapshots - snapper list no response during running

#4 - 2018-12-14 06:51 - coolgw

- Status changed from New to Blocked

#5 - 2018-12-14 10:46 - okurz

Please do not leak any API keys or secrets in public ticket trackers. I deleted your API key from OSD for security reasons. You should be able to create a new one over the webUI with no problem.

#6 - 2018-12-31 07:31 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: offline_sles12sp4_media_tcm_all_full
<https://openqa.suse.de/tests/2343794>

#7 - 2019-01-02 08:35 - coolgw

- Status changed from Blocked to New

#8 - 2019-01-03 00:35 - coolgw

rerun with timescale=""

/usr/share/openqa/script/clone_job.pl --from <http://openqa.suse.de> --host <http://openqa.suse.de> 2328772 --skip-download --apikey xx --apisecret xx
_GROUP=0 TIMEOUT_SCALE=""

Created job #2356777: sle-15-SP1-Installer-DVD-aarch64-Build125.1-offline_sles12sp4_media_base_all_full@aarch64 ->
<http://openqa.suse.de/t2356777>

#9 - 2019-01-07 00:29 - coolgw

coolgw wrote:

rerun with timescale=""

/usr/share/openqa/script/clone_job.pl --from <http://openqa.suse.de> --host <http://openqa.suse.de> 2328772 --skip-download --apikey xx --apisecret
xx _GROUP=0 TIMEOUT_SCALE=""

Created job #2356777: sle-15-SP1-Installer-DVD-aarch64-Build125.1-offline_sles12sp4_media_base_all_full@aarch64 ->
<http://openqa.suse.de/t2356777>

blocked by libsoft token issue 1120325

#10 - 2019-01-07 00:30 - coolgw

- Status changed from New to Blocked

#11 - 2019-01-22 07:28 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: offline_sles12sp3_media_base_def_full_lock
<https://openqa.suse.de/tests/2385395>

#12 - 2019-01-24 10:53 - leli

same issue : https://openqa.suse.de/tests/2399254#step/yast2_snapper/28

#13 - 2019-02-08 07:38 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: offline_sles12sp3_media_base_def_full_lock
<https://openqa.suse.de/tests/2439571>

#14 - 2019-02-11 08:38 - tinawang123

Still happened at https://openqa.suse.de/tests/2447745#step/yast2_snapper/28

#15 - 2019-02-13 02:00 - coolgw

- Status changed from Blocked to Rejected

desktop-runner does not show up on alt-f2, retrying up to three times (see bsc#978027)

This issue not fixed yet, so belong to the issue, not poo.

So i close this action.

#16 - 2019-02-13 22:11 - okurz

I does not look like the bug will be fixed anytime soon if at all. I suggest to consider a workaround or deeper investigation.

#17 - 2019-03-22 08:57 - leli

- Status changed from Rejected to In Progress

re-open since found it again on build 192.1.

https://openqa.suse.de/tests/2685224#step/yast2_snapper/29

#18 - 2019-03-27 07:20 - coolgw

- Status changed from In Progress to Blocked

Currently blocked by issue #1129504

Some comments for this issue, the issue seems happen within *ensure_installed "yast2-snapper"*, base the test result you can see the screen saver already start so lead the case failed(alt+f2 can not take effect), so we need close screensaver before ensure-installed module, but currently block by grub_test issue, so after grub_test issue fixed, then we can continue validate this issue.

```
sub run {
```

- x11_start_program('xterm');
- turn_off_gnome_screensaver if check_var('DESKTOP', 'gnome');

```
my $self = shift;  
# Make sure yast2-snapper is installed (if not: install it)  
ensure_installed "yast2-snapper";
```

```
# Start an xterm as root  
x11_start_program('xterm');
```

#19 - 2019-04-01 01:11 - coolgw

<https://openqa.suse.de/tests/2756482#> this is another case? no related this issue.

#20 - 2019-04-01 02:04 - coolgw

coolgw wrote:

<https://openqa.suse.de/tests/2756482#> this is another case? no related this issue.

<https://openqa.suse.de/tests/2754967#comments>

#21 - 2019-04-09 08:15 - coolgw

https://openqa.suse.de/tests/2786405#step/yast2_snapper/21

#22 - 2019-04-10 00:38 - coolgw

<https://github.com/os-autoinst/os-autoinst-distrib-opensuse/pull/7238>

asking test case owner to give comments.

#23 - 2019-04-12 01:44 - coolgw

- *Status changed from Blocked to Resolved*

PR merge, then if issue exist we can open again.