

openSUSE admin - tickets #44060

Kind request for access to management interface of ariel VM, e.g. ssh-access, libvirt, "ssh user access to atreju1 to be able to view cscreen"

2018-11-20 17:01 - okurz

Status: Rejected	Start date: 2018-11-20
Priority: Low	Due date:
Assignee: mcaj	% Done: 100%
Category: Servers hosted in NBG	Estimated time: 0.00 hour
Target version:	
Description	
Related issues:	
Related to openQA Infrastructure - action #43970: o3 webui update on 2018-11-19	Resolved 2018-11-19
Related to openQA Infrastructure - action #80834: [alert] osd reported 502 er...	Resolved 2020-12-08

History

#1 - 2018-11-20 22:15 - okurz

- Blocks action #43970: o3 webui update on 2018-11-19 added

#2 - 2018-12-19 09:00 - okurz

- Private changed from Yes to No

#3 - 2018-12-19 11:10 - tampakrap

Apologies for taking too long. Unfortunately we are short on manpower on SUSE-IT the past month, which kept me busy, and also I've been on sick leave for one week. I fully understand the importance of the issue, but it will take longer to get solved unfortunately (after vacation). Thanks for the understanding

#4 - 2019-04-30 15:04 - tampakrap

- Assignee deleted (tampakrap)

#5 - 2019-07-01 13:36 - mcaj

- Assignee set to mcaj

HI

Based on your RT ticket I will take also this one.

we will track the progress there .

Martin

#6 - 2019-07-16 10:12 - okurz

- Priority changed from Normal to Low

I am unable to reply to the RT ticket however this ticket is a more generic wish but also not urgent (anymore). For example I conducted the recent o3 upgrade without any further VM image dump and basically we were lucky that nothing bad has happened.

#7 - 2019-08-19 16:29 - okurz

- Blocks deleted (action #43970: o3 webui update on 2018-11-19)

#8 - 2019-08-19 16:29 - okurz

- Related to action #43970: o3 webui update on 2018-11-19 added

#9 - 2020-03-02 07:19 - Irupp

- Status changed from New to Rejected

- % Done changed from 0 to 100

As there was no further reaction here, I like to close this request for now. For machines completely "owned" by openSUSE heroes (like slimhat and widehat), we have serial access. For shared machines, this seems not to be possible (while it might, technically).

I suggest to hope for a complete split here, including openSUSE owned hardware for all VMs (or cloud instances). This lowers the burden for IT and let the heroes look forward to this date...

#10 - 2020-12-08 10:51 - okurz

- Related to action #80834: [alert] osd reported 502 errors, unresponsive, failing alerts for CPU usage since 2020-12-08 0840Z and minion jobs failed added