openQA Tests - action #42173
[opensuse][functional][u] cleanup_before_shutdown fails to switch to root console
09/10/2018 11:00 am - okurz

Status: Rejected
Priority: High
Assignee: jorauch
Category: Bugs in existing tests
Target version: Milestone 20
Difficulty: 

Start date: 10/08/2018
Due date: 
% Done: 0%
Estimated time: 0.00 hour

Description

Suggestions:
- take a look at select console
- implement a workaround with a second try to switch console
- -> soft_fail if using a second try

AC
- find out why this was/is failing
- get it running reliably again and
- if possible prevent it from happening in the future

Related issues:
Copied from openQA Tests - action # 39527: [opensuse][functional][u][sporadic] Various unstable tests on o3 - tracker, DO NOT USE FOR LABELLING added

New 10/08/2018

History
#1 - 09/10/2018 11:00 am - okurz
- Copied from action #39527: [opensuse][functional][u][sporadic] Various unstable tests on o3 - tracker, DO NOT USE FOR LABELLING added

#2 - 09/10/2018 11:01 am - okurz
- Priority changed from Normal to High

#3 - 19/10/2018 09:49 pm - okurz
https://openqa.opensuse.org/tests/773115
https://openqa.opensuse.org/tests/778589

#4 - 29/10/2018 07:56 am - jorauch
- Assignee set to jorauch

#5 - 29/10/2018 09:37 am - mgriessmeier
can we make this workable first?
Adding ACs and so on

#6 - 29/10/2018 09:56 am - jorauch
- Subject changed from [opensuse][functional][u] cleanup_before_shutdown fails to open desktop runner - when we run after reboot we should let the desktop runner settle down, see the "desktop_runner" module to [opensuse][functional][u] cleanup_before_shutdown fails to switch to root console
- Description updated

20/03/2020
- Status changed from New to Workable

Enough?

**#7 - 29/10/2018 02:32 pm - okurz**

- Description updated

Not very convincing I must admit and also not proper markdown style. The ACs you stated are the implicit ones we have for all "Bugs in existing tests" so they are not needed. However it makes sense to have more specific expectations. What exactly do we expect from the module "cleanup_before_shutdown" is the question. I see you have changed the subject line, maybe you are right here.

**#8 - 31/10/2018 08:13 am - jorauch**

- Description updated
- Status changed from Workable to In Progress

We can exclude worker issues here since we had the problem on multiple machines

**#9 - 05/11/2018 02:01 pm - jorauch**

We could softfail in console activation and retry, but do we really want to?

**#10 - 06/11/2018 02:03 pm - jorauch**

- Status changed from In Progress to Feedback

@okurz @mgriessmeier not sure how to continue here, just adding another try seems counter intuitive and I fail to find a reason for this behaviour

**#11 - 20/11/2018 09:48 pm - okurz**

Could you please try to attend #42173#note-7 first?

**#12 - 21/11/2018 02:10 pm - jorauch**

- Description updated

Sorry I have no clue why Markdown lists are not working here, according to [GitHub Cheatsheet](https://github.com/adam-p/markdown-here/wiki/Markdown-Cheatsheet) it should be correct

**#13 - 21/11/2018 02:53 pm - okurz**

You have two possibilities, either use titles instead of just bold print for the headers or add a blank line after the bold lines
Now that this is cleared, how do we proceed here?

Yes, you have added ACs but as in #42173#note-7: The ACs you stated are the implicit ones we have for all "Bugs in existing tests" so they are not needed. However it makes sense to have more specific expectations. What exactly do we expect from the module "cleanup_before_shutdown" is the question.

Seems I was not clear with that. Anyway, I checked the latest results in the scenario mentioned in #42173#note-3 and the scenarios seem to be pretty stable, no recent failures in cleanup_before_shutdown for some time. I guess makes no sense to continue here.