

## openQA Tests - action #41348

### [qam][sle] test fails in user\_settings - name/password typed into incorrect fields

2018-09-19 21:37 - bfilho

<b>Status:</b>	Resolved	<b>Start date:</b>	2018-09-19
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>	okurz	<b>% Done:</b>	0%
<b>Category:</b>	Bugs in existing tests	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Difficulty:</b>			

#### Description

### Observation

openQA test in scenario sle-12-SP3-Server-DVD-Updates-x86\_64-qam-allpatterns+addons@64bit fails in [user\\_settings](#)

### Reproducible

Fails since (at least) Build [20180916-1](#)

### Expected result

Last good: [20180915-2](#) (or more recent)

### Further details

Always latest result in this scenario: [latest](#)

It seems that the script is missing filling user information. Coolo noticed some error information on [https://openqa.suse.de/tests/2061883#step/user\\_settings/55](https://openqa.suse.de/tests/2061883#step/user_settings/55) and similar on other runs.

I believe its something around the following lines:

```
...
wait_screen_change { type_string $realname };
send_key 'tab';    # Select password field
send_key 'tab';
$self->type_password_and_verification;
...
```

#### History

##### #1 - 2018-09-21 07:52 - msmeissn

Should we somehow wait for the full realname to appear via a needle match?

this would avoid this typing race condition perhaps?

##### #2 - 2018-09-21 14:30 - pcervinka

- Subject changed from test fails in user\_settings to [qam][sle]test fails in user\_settings - name/password typed into incorrect fields

- Assignee set to okurz

Oliver could you please check? (as you are maintainer).

It seems that

```
wait_screen_change { type_string $realname };
send_key 'tab';    # Select password field
send_key 'tab';
$self->type_password_and_verification;
```

Thank you.

**#3 - 2018-10-02 14:08 - msmeissn**

ping... this is a flaky test that regularly fails for us , it would help to have it more stable

**#4 - 2018-10-02 16:19 - okurz**

- Subject changed from *[qam][sle]test fails in user\_settings - name/password typed into incorrect fields* to *[qam][sle] test fails in user\_settings - name/password typed into incorrect fields*

- Priority changed from *Normal* to *High*

I doubt that the test module does anything wrong here. I am not aware of any problem within "user\_settings" within SLE validation tests for multiple months and in the described scenario it is very likely to happen. [https://openqa.suse.de/tests/2114659#step/user\\_settings/4](https://openqa.suse.de/tests/2114659#step/user_settings/4) shows characters missing when typing the username. So there is not much different we can do in the test except for typing slower but why should we?

Looking at the history in more details it seems that the tests were looking better at [https://openqa.suse.de/tests/2033951#next\\_previous](https://openqa.suse.de/tests/2033951#next_previous) from 22 days I can not find user\_settings failing in 25 tests.

I suspect it can only be one problem: The questionable approach of adding the huge amount of addon repositories over the GUI which is very far from what a sane human would do is making the yast installer hit which might be supported by the observation within

[https://openqa.suse.de/tests/2110537/file/user\\_settings-ps\\_auxf](https://openqa.suse.de/tests/2110537/file/user_settings-ps_auxf) with a huge list of defunct zombie processes. I guess I can not help much there. We could try to type super slow or wait until the installer recovers from whatever it is busy with for the time being if that will help at all but this also feels so wrong. So WDYT?

**#6 - 2018-10-02 17:16 - okurz**

[https://bugzilla.suse.com/show\\_bug.cgi?id=1110485](https://bugzilla.suse.com/show_bug.cgi?id=1110485) created for the 4800 tar zombies.

**#7 - 2018-10-02 19:43 - okurz**

- Status changed from *New* to *Blocked*

Sorry, don't know what to do better. I guess we should work on #41921 first?

**#8 - 2018-10-03 10:26 - osukup**

okurz wrote:

Sorry, don't know what to do better. I guess we should work on #41921 first?

yes, proper solution of #41921 with autoyast can workaround this problem :D

**#9 - 2019-03-12 21:10 - okurz**

- Status changed from *Blocked* to *Resolved*

Main maintenance tests have been converted to being based on autoyast. The scenario as in

[https://openqa.suse.de/tests/latest?distri=sle&test=qam-allpatterns%2Baddons&flavor=Server-DVD-Updates&arch=x86\\_64&version=12-SP3&machine=64bit#next\\_previous](https://openqa.suse.de/tests/latest?distri=sle&test=qam-allpatterns%2Baddons&flavor=Server-DVD-Updates&arch=x86_64&version=12-SP3&machine=64bit#next_previous) and jobs in its history show that it is really stable now.