openQA Tests - action #40799
[opensuse] test fails in await_install – times out after 2h in await_install – MAX_JOB_TIME should be higher than sum of all internal timeouts
10/09/2018 02:48 pm - favogt

Status: Feedback
Priority: Normal
Assignee: favogt
Category: Bugs in existing tests
Target version: 
Difficulty: 

### Start date: 10/09/2018
### Due date: 
### % Done: 0%
### Estimated time: 0.00 hour

### Description

It thinks the screen is locked and tries to enter the password. It isn't locked though and presses abort in YaST instead.
Black screen just means "display turned off".

### Observation

openQA test in scenario opensuse-15.0-KDE-Live-x86_64-kde-live_installation@64bit-2G fails in await_install

### Reproducible

Fails since (at least) Build 20.40

### Expected result

Last good: 20.24 (or more recent)

### Further details

Always latest result in this scenario: latest

### Related issues:

- Related to openQA Tests - action # 53534: [opensuse][kde] test fails in await...
  - Resolved 26/06/2019
- Duplicated by openQA Tests - action # 41753: [opensuse][krypton] test times o...
  - Rejected 28/09/2018
- Duplicated by openQA Tests - action # 40385: [functional][y][opensuse] test f...
  - Rejected 29/08/2018

### History

**#1** - 10/09/2018 03:11 pm - favogt

The screenlock-xscreensaver needle is either wrong or the await_install module needs to be adjusted to move the mouse first, wait a bit and then only look for needles.

**#2** - 11/09/2018 08:57 am - okurz

- Subject changed from test fails in await_install to [functional][y] test fails in await_install
- Target version set to Milestone 19

**#3** - 14/09/2018 01:22 pm - ggardet_arm

The problem comes from screenlock-xscreensaver which is just a black screen. await_install should check if it is a blackscreen and then just skip the unlocking in this case.

#4 - 28/09/2018 07:57 am - favogt
- Duplicated by action #41753: [opensuse] [krypton] test times out after 2h in await_install – MAX_JOB_TIME should be higher than sum of all internal timeouts added

#5 - 28/09/2018 08:06 am - okurz
- Subject changed from [functional] [y] test fails in await_install to [functional] [y] test fails in await_install – times out after 2h in await_install – MAXJOB_TIME should be higher than sum of all internal timeouts
- Target version changed from Milestone 19 to Milestone 20

please try to come up with better subject lines.

@favogt would you like to help fix that yourself? I doubt QSF can deliver this faster than 3-6 weeks

#6 - 01/10/2018 08:09 am - okurz
- Status changed from New to Feedback
- Assignee set to favogt

https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/5847 merged. Let’s see how it goes…

#7 - 14/10/2018 07:26 pm - okurz
- Subject changed from [functional][y] test fails in await_install – times out after 2h in await_install – MAX_JOB_TIME should be higher than sum of all internal timeouts to [opensuse] test fails in await_install – times out after 2h in await_install – MAX_JOB_TIME should be higher than sum of all internal timeouts

not better -> https://openqa.opensuse.org/tests/771607

#8 - 14/10/2018 07:27 pm - okurz
- Blocks action #40385: [functional][y][opensuse] test fails in await_install on Live install added

#9 - 14/10/2018 07:55 pm - favogt
- Blocks deleted (action #40385: [functional][y][opensuse] test fails in await_install on Live install)

#10 - 14/10/2018 07:55 pm - favogt
- Duplicated by action #40385: [functional][y][opensuse] test fails in await_install on Live install added

#11 - 14/10/2018 07:56 pm - favogt

okurz wrote:

not better -> https://openqa.opensuse.org/tests/771607

No, the bug is fixed. The failure is a libzypp bug: https://bugzilla.opensuse.org/show_bug.cgi?id=1111050

#12 - 15/10/2018 04:56 am - okurz
Ok, did you see a submission pending somewhere?

#13 - 17/02/2019 10:08 pm - okurz

@favogt the mentioned bug as well as the duplicatee https://bugzilla.opensuse.org/show_bug.cgi?id=1109877 are fixed. Now it seems to be https://bugzilla.opensuse.org/show_bug.cgi?id=1125016 blocking us

#14 - 18/02/2019 08:35 am - okurz

- Target version deleted (Milestone 20)

#15 - 04/07/2019 05:59 am - okurz

- Related to action #53534: [opensuse][kde] test fails in await_install - timeout not working properly added