openQA Tests - action #40799
[opensuse] test fails in await_install – times out after 2h in await_install – MAX_JOB_TIME should be higher than sum of all internal timeouts
10/09/2018 02:48 pm - favogt

<table>
<thead>
<tr>
<th>Status:</th>
<th>Feedback</th>
<th>Start date:</th>
<th>10/09/2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
<td>Due date:</td>
<td></td>
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<tr>
<td>Assignee:</td>
<td>favogt</td>
<td>% Done:</td>
<td>0%</td>
</tr>
<tr>
<td>Category:</td>
<td>Bugs in existing tests</td>
<td>Estimated time:</td>
<td>0.00 hour</td>
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**Description**

It thinks the screen is locked and tries to enter the password. It isn't locked though and presses abort in YaST instead. Black screen just means "display turned off".

**Observation**

openQA test in scenario opensuse-15.0-KDE-Live-x86_64-kde-live_installation@64bit-2G fails in await_install

**Reproducible**

Fails since (at least) Build 20.40

**Expected result**

Last good: 20.24 (or more recent)

**Further details**

Always latest result in this scenario: latest

**Related issues:**

- Related to openQA Tests - action # 53534: [opensuse][kde] test fails in await... Resolved 26/06/2019
- Duplicated by openQA Tests - action # 41753: [opensuse][krypton] test times o... Rejected 28/09/2018
- Duplicated by openQA Tests - action # 40385: [functional][y][opensuse] test f... Rejected 29/08/2018

**History**

#1 - 10/09/2018 03:11 pm - favogt

The screenlock-xscreensaver needle is either wrong or the await_install module needs to be adjusted to move the mouse first, wait a bit and then only look for needles.

#2 - 11/09/2018 08:57 am - okurz

- Subject changed from test fails in await_install to [functional][y] test fails in await_install
- Target version set to Milestone 19

#3 - 14/09/2018 01:22 pm - ggardet_arm

The problem comes from screenlock-xscreensaver which is just a black screen. await_install should check if it is a blackscreen and then just skip the unlocking in this case.

https://github.com/ggardet/os-autoinst-distri-opensuse/blob/master/tests/installation/await_install.pm#L128

19/03/2020 1/3
#4 - 28/09/2018 07:57 am - favogt
- Duplicated by action #41753: [opensuse][krypton] test times out after 2h in await_install – MAX_JOB_TIME should be higher than sum of all internal timeouts added

#5 - 28/09/2018 08:06 am - okurz
- Subject changed from [functional][y] test fails in await_install to [functional][y] test fails in await_install – times out after 2h in await_install – MAX_JOB_TIME should be higher than sum of all internal timeouts
- Target version changed from Milestone 19 to Milestone 20

please try to come up with better subject lines.

@favogt would you like to help fix that yourself? I doubt QSF can deliver this faster than 3-6 weeks

#6 - 01/10/2018 08:09 am - okurz
- Status changed from New to Feedback
- Assignee set to favogt

https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/5847 merged. Let's see how it goes…

#7 - 14/10/2018 07:26 pm - okurz
- Subject changed from [functional][y] test fails in await_install – times out after 2h in await_install – MAX_JOB_TIME should be higher than sum of all internal timeouts to [opensuse] test fails in await_install – times out after 2h in await_install – MAX_JOB_TIME should be higher than sum of all internal timeouts

not better -> https://openqa.opensuse.org/tests/771607

#8 - 14/10/2018 07:27 pm - okurz
- Blocks action #40385: [functional][y][opensuse] test fails in await_install on Live install added

#9 - 14/10/2018 07:55 pm - favogt
- Blocks deleted (action #40385: [functional][y][opensuse] test fails in await_install on Live install)

#10 - 14/10/2018 07:55 pm - favogt
- Duplicated by action #40385: [functional][y][opensuse] test fails in await_install on Live install added

#11 - 14/10/2018 07:56 pm - favogt

okurz wrote:

not better -> https://openqa.opensuse.org/tests/771607

No, the bug is fixed. The failure is a libzypp bug: https://bugzilla.opensuse.org/show_bug.cgi?id=1111050

#12 - 15/10/2018 04:56 am - okurz
Ok, did you see a submission pending somewhere?

#13 - 17/02/2019 10:08 pm - okurz

@favogt the mentioned bug as well as the duplicatee https://bugzilla.opensuse.org/show_bug.cgi?id=1109877 are fixed. Now it seems to be https://bugzilla.opensuse.org/show_bug.cgi?id=1125016 blocking us

#14 - 18/02/2019 08:35 am - okurz

- Target version deleted (Milestone 20)

#15 - 04/07/2019 05:59 am - okurz

- Related to action #53534: [opensuse][kde] test fails in await_install - timeout not working properly added