

openQA Tests - action #36241

[qe-core][functional][medium] test fails in NM_wpa2_enterprise - shows certificate selection screen where only pull down menu is expected

2018-05-15 14:44 - dheidler

Status:	Blocked	Start date:	2018-05-15
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Bugs in existing tests	Estimated time:	0.00 hour
Target version:	future		
Difficulty:			
Description			
Observation			
openQA test in scenario opensuse-Tumbleweed-DVD-aarch64-extra_tests_on_gnome@aarch64 fails in NM_wpa2_enterprise			
This is NOT directly related to https://bugzilla.opensuse.org/show_bug.cgi?id=1079320			
ACs			
1. Figure out what is different on aarch64 compared to x86_64			
1. Check NetworkManager versions			
2. Check GTK versions			
2. Create followup if a fix is not as easy as expected			
Reproducible			
Fails since (at least) Build 20170510 and only on aarch64			
Expected result			
e.g. x86_64			
Related issues:			
Blocked by openQA Tests - action #19398: [functional][y] Handle console messa...		Rejected	2017-05-26

History

#1 - 2018-05-15 21:03 - okurz

- Subject changed from test fails in NM_wpa2_enterprise to [functional][u][fast] test fails in NM_wpa2_enterprise - shows certificate selection screen where only pull down menu is expected

- Due date set to 2018-05-22

- Assignee set to nicksinger

- Priority changed from Normal to High

- Target version set to Milestone 16

[nicksinger](#) could you check please what is happening in https://openqa.opensuse.org/tests/675881#step/NM_wpa2_enterprise/11 ?

#2 - 2018-05-16 08:18 - dheidler

For some reason this only seems to happen on aarch64 - it doesn't happen on <https://openqa.opensuse.org/tests/674885> (x86_64)

#3 - 2018-05-22 08:54 - mgriessmeier

- Due date changed from 2018-05-22 to 2018-06-05

#4 - 2018-05-22 09:10 - nicksinger

- Description updated
- Due date changed from 2018-06-05 to 2018-05-22
- Status changed from New to Workable
- Assignee deleted (nicksinger)

I've checked the job. This is definitely *not* related to [bsc#1079320](#).

If you check the video frame by frame, you'll notice that the focus of the fields behave weird. "Shift-Tab" seems to not go backwards but forward, tab with a dropdown focused *seems* to select the next entry in it instead of jumping to the next field to focus it.

So I'd suspect a product change/bug which is for now only visible on aarch64.

Description updated to reflect the current status and make it workable.

#5 - 2018-05-22 09:11 - nicksinger

- Due date changed from 2018-05-22 to 2018-06-05

#6 - 2018-05-23 08:38 - SLindoMansilla

- Subject changed from [functional][u][fast] test fails in NM_wpa2_enterprise - shows certificate selection screen where only pull down menu is expected to [functional][u][medium] test fails in NM_wpa2_enterprise - shows certificate selection screen where only pull down menu is expected

#7 - 2018-06-05 08:07 - oorlov

- Assignee set to oorlov

I've set up aarch64 workers to be pointed to my local environment. Will collect all the information from ACs.

#8 - 2018-06-05 08:08 - oorlov

- Status changed from Workable to In Progress

#9 - 2018-06-05 08:34 - mgriessmeier

- Due date changed from 2018-06-05 to 2018-06-19
- Target version changed from Milestone 16 to Milestone 17

#10 - 2018-06-06 09:14 - oorlov

- Status changed from In Progress to Blocked

The ticket is blocked by [poo#36802](#).

#11 - 2018-06-15 18:53 - okurz

- Target version changed from Milestone 17 to Milestone 17

#12 - 2018-06-19 07:17 - mgriessmeier

- Due date changed from 2018-06-19 to 2018-07-03

oorlov wrote:

The ticket is blocked by [poo#36802](#).

#13 - 2018-07-03 08:11 - mgriessmeier

- Due date changed from 2018-07-03 to 2018-07-31
- Status changed from Blocked to Workable

blocker resolved

#14 - 2018-07-05 11:12 - oorlov

- Status changed from Workable to Blocked

The blocker [poo#36802](#) was closed as 'Rejected' (Duplicate of [poo#19398](#)).

So the issue is still exist.

The [last job](#) on o3 is skipped at all, because the [parent job](#) is failed.

Blocked by [poo#19398](#)

#15 - 2018-07-05 11:44 - okurz

Hi oorlov, could you please add the blocking ticket as a related ticket which is actually "blocking" this ticket?

#16 - 2018-07-05 11:46 - oorlov

- Blocked by action #19398: [functional][y] Handle console messages covering ncurses dialogs (was: Remove "console=ty" boot option for installed system) added

#17 - 2018-07-17 12:26 - okurz

- Due date deleted (2018-07-31)

- Target version changed from Milestone 17 to future

right, this blocker will not be solved fast

#18 - 2019-09-26 07:01 - oorlov

- Assignee deleted (oorlov)

#19 - 2020-11-06 10:30 - tjrinki_suse

- Subject changed from [functional][u][medium] test fails in NM_wpa2_enterprise - shows certificate selection screen where only pull down menu is expected to [qe-core][functional][medium] test fails in NM_wpa2_enterprise - shows certificate selection screen where only pull down menu is expected

#20 - 2021-09-01 13:48 - okurz

- Priority changed from High to Normal

This ticket was set to "High" priority but was not updated within 120 days which is 4 times the period of the SLO for "High" tickets (30 days) as described on <https://progress.opensuse.org/projects/openqatests/wiki/Wiki#SLOs-service-level-objectives> . The ticket will be set to the next lower priority of "Normal".