openQA Tests - action #36127

[functional][u] test fails in zypper_up with no network - debugging and logging should be improved

2018-05-14 06:23 - okurz

<table>
<thead>
<tr>
<th>Status:</th>
<th>Rejected</th>
<th>Start date:</th>
<th>2018-05-14</th>
</tr>
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<tbody>
<tr>
<td>Priority:</td>
<td>High</td>
<td>Due date:</td>
<td></td>
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<tr>
<td>Assignee:</td>
<td>SLindoMansilla</td>
<td>% Done:</td>
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<tr>
<td>Category:</td>
<td>Bugs in existing tests</td>
<td>Estimated time:</td>
<td>0.00 hour</td>
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<tr>
<td>Target version:</td>
<td>Milestone 31</td>
<td></td>
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<td>Difficulty:</td>
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Description

Observation

openQA test in scenario opensuse-Tumbleweed-NET-ppc64-minimalx@ppc64 fails in zypper_up
with problems to connect to the network. This is also why e.g. zypper.log can not be uploaded (no network).

Reproducible

Fails since (at least) Build 20180427

Expected result

Last good: 20180425 (or more recent)

Debugging and logging should be improved in this case, e.g. by outputting the according information to the serial dev. asmorodskyi also did some "network recovery" in https://github.com/os-autoinst/os-autoinst-distri-opensuse/commit/1382f2745925a0a0b4edac14896818f1a63c1 which could be used in cases like these as well. This might be especially important for zypper_up as it is one of the first modules to be executed but should be applied in a generic way.

Further details

Always latest result in this scenario: latest

Related issues:

Related to openQA Project - action #45086: Idea: way to get logs out of os-au... Rejected 2018-12-12

History

#1 - 2018-06-15 18:51 - okurz
- Target version changed from Milestone 18 to Milestone 18

#2 - 2018-09-25 21:32 - okurz
- Target version changed from Milestone 18 to future

#3 - 2018-10-09 13:03 - okurz
- Status changed from Workable to New

Bulk action to set status back to "New" for older tickets which are in "future". They would need to be revisited in time when we come up with a defined plan and assign to a milestone.

#4 - 2018-12-12 19:50 - okurz
- Related to action #45086: Idea: way to get logs out of os-autoinst without network connection added

#5 - 2020-02-25 10:19 - mgriessmeier
- Priority changed from Normal to High
- Target version changed from future to Milestone 31
to be discussed in grooming

#6 - 2020-03-02 10:08 - SLindoMansilla
- Status changed from New to Blocked
- Assignee set to mgriessmeier

Only was reproduced on ppc.
Block by failed to start GNOME Shell on Wayland, ppc64le

#7 - 2020-04-24 13:32 - SLindoMansilla
- Status changed from Blocked to New
- Assignee changed from mgriessmeier to SLindoMansilla

#8 - 2020-05-11 08:22 - SLindoMansilla
- Status changed from New to Rejected

The last occurrence was 2 years ago: https://openqa.opensuse.org/tests/1262561#next_previous
It is not possible to determine if the bug is still reproducible.
The test suite has other problems to be solved.
This ticket should be reopen when the issue is reproducible again.