openQA Tests - action #35892

[qe-core][functional][hard] test fails in kdump_and_crash - improve bootup/shutdown debugging approach

2018-05-04 09:56 - okurz

<table>
<thead>
<tr>
<th>Status:</th>
<th>Rejected</th>
<th>Start date:</th>
<th>2018-05-04</th>
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<tbody>
<tr>
<td>Priority:</td>
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<td>Due date:</td>
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<tr>
<td>Assignee:</td>
<td>SLindoMansilla</td>
<td>% Done:</td>
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<td>Category:</td>
<td>Enhancement to existing tests</td>
<td>Estimated time:</td>
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<td>Target version:</td>
<td>Milestone 35+</td>
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<tr>
<td>Difficulty:</td>
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**Description**

**Motivation**

openQA test in scenario sle-15-Installer-DVD-s390x-toolchain_zypper@s390x-kvm-sle12 fails in kdump_and_crash on https://bugzilla.suse.com/show_bug.cgi?id=1091186#c2 and the logs give some hints how to debug but so far the test does not do it.

**Acceptance criteria**

- AC1: A text thumbnail popup shows detailed output of the failed services

**Further details**

Always latest result in this scenario: latest

**Related issues:**

- Related to openQA Tests - action #33616: [sle][functional][sle15][u][hard][xen] test fails in kdump_and_crash - improve bootup/shutdown debugging approach - Rejected - 2018-03-21
- Related to openQA Tests - action #43880: [functional][u][s390x][sporadic] test fails in kdump_and_crash - improve bootup/shutdown debugging approach - Resolved - 2018-11-16
- Blocked by openQA Tests - action #41237: [functional][u][pmi] test fails in first_boot after system shows text tty login prompt but fails to connect to machine over SSH - need better post_fail_hook or retry, compare to s390x approach added - Rejected - 2018-09-19
- Blocked by openQA Tests - action #42863: [sle][functional][u] test fails in first_boot after system shows text tty login prompt but fails to connect to machine over SSH - need better post_fail_hook or retry, compare to s390x approach added - Resolved - 2018-10-24

**History**

#1 - 2018-05-30 09:14 - JERiveraMoya
- Subject changed from [functional][u] test fails in kdump_and_crash - improve bootup/shutdown debugging approach to [functional][u][hard] test fails in kdump_and_crash - improve bootup/shutdown debugging approach
- Difficulty set to hard

#2 - 2018-06-05 13:30 - mgriessmeier
- Due date deleted (2018-06-19)

#3 - 2018-06-10 12:13 - okurz
- Target version changed from Milestone 17 to Milestone 21+

#4 - 2018-06-15 18:47 - okurz
- Target version changed from Milestone 21+ to Milestone 21+

#5 - 2018-12-07 17:37 - okurz
- Blocked by action #41237: [functional][u][pmi] test fails in first_boot after system shows text tty login prompt but fails to connect to machine over SSH – need better post_fail_hook or retry, compare to s390x approach added

#6 - 2018-12-07 17:38 - okurz
- Related to action #33616: [sle][functional][sle15][u][hard][xen] test fails in kdump_and_crash - because reboot doesn't work added

2021-05-13
#7 - 2018-12-07 17:39 - okurz
- Blocked by action #42863: [sle][functional][u] test fails in first_boot - hard to see what is exactly the cause for timeout issue added

#8 - 2018-12-09 08:15 - okurz
- Related to action #43880: [functional][u][s390x][sporadic] test fails in shutdown on s390x added

#9 - 2019-01-08 13:25 - okurz
- Status changed from Workable to Blocked
- Assignee set to okurz
- Target version changed from Milestone 21+ to Milestone 23
due to blockers

#10 - 2019-03-12 21:41 - okurz
- Target version changed from Milestone 23 to Milestone 25

#11 - 2019-05-22 10:38 - okurz
- Assignee changed from okurz to mgriessmeier

Move to new QSF-u PO after I moved to the "tools"-team. I mainly checked the subject line so in individual instances you might not agree to take it over completely into QSF-u. Feel free to discuss with me or reassign to me or someone else in this case. Thanks.

#12 - 2019-07-03 09:28 - mgriessmeier
- Target version changed from Milestone 25 to Milestone 26

#13 - 2019-08-23 07:15 - mgriessmeier
- Target version changed from Milestone 26 to Milestone 28
to be revisited later

#14 - 2020-01-03 09:16 - mgriessmeier
- Target version changed from Milestone 28 to Milestone 35+

- Status changed from Blocked to New
- Assignee changed from mgriessmeier to SLindoMansilla

#16 - 2020-11-06 10:30 - tjyrinki_suse
- Subject changed from [functional][u][hard] test fails in kdump_and_crash - improve bootup/shutdown debugging approach to [qe-core][functional][hard] test fails in kdump_and_crash - improve bootup/shutdown debugging approach

#17 - 2021-03-12 12:38 - SLindoMansilla
- Status changed from New to Rejected

3 years old.

We have SLE15-SP3 now, reported issue not reproducible anymore:
https://openqa.suse.de/tests/latest?arch=s390x&distri=sle&flavor=Online&machine=s390x-kvm-sle12&test=toolchain_zypper&version=15-SP3#next_previous