

openQA Project - action #35224

bootstrap 4: The message-box (pop-up) that shows failing needles stays forever

2018-04-19 09:32 - SLindoMansilla

Status:	Resolved	Start date:	2018-04-19
Priority:	Normal	Due date:	
Assignee:	mkittler	% Done:	0%
Category:	Concrete Bugs	Estimated time:	0.00 hour
Target version:	Done		
Difficulty:			
Description			
Using google chrome and firefox.			
Maybe the problem can be solved by showing the popup outside of the mouse over area.			
Please, find screenshot attached.			
Related issues:			
Related to openQA Project - action #35371: Tooltips are not working properly		Rejected	2018-04-23

History

#1 - 2018-04-19 09:37 - SLindoMansilla

- Description updated

#2 - 2018-04-19 09:45 - coolo

- Subject changed from [tools] The message-box (pop-up) that shows failing needles stays forever to bootstrap 4: The message-box (pop-up) that shows failing needles stays forever

- Target version set to Current Sprint

this hinders reviewers a lot - but I don't have this problem. So finding out what triggers this is part of the fun

#3 - 2018-04-19 11:56 - mkittler

- Assignee set to mkittler

I tested this and even changed the code a little bit to make it work again. But it seems only in certain cases. I can reproduce under eg. <https://openqa.suse.de/tests/overview?distri=sle&version=15&build=574.1&groupid=110>.

Since it does not happen all the time, I first thought it might only concern older browser versions. It would be great if you could provide your version next time (on issues like that), eg.:

```
rpm -qf /usr/bin/{chromium,firefox} /opt/google/chrome/chrome
chromium-65.0.3325.181-2.1.x86_64
MozillaFirefox-59.0.2-1.2.x86_64
google-chrome-stable-55.0.2883.87-1.x86_64
```

Maybe the problem can be solved by showing the popup outside of the mouse over area.

Yes, the wrong positioning of the tooltip is the problem. I thought I fixed that but apparently not in all cases.

#4 - 2018-04-19 13:43 - mkittler

- Status changed from New to In Progress

PR: <https://github.com/os-autoinst/openQA/pull/1624>

This fix got hacky. I really don't know why the positioning is messed under Bootstrap 4. We should keep this in mind when upgrading Bootstrap/jQuery because if the behavior of those libraries changes in the future, we might need to remove this hack again.

#5 - 2018-04-20 08:19 - dheidler

Also the align in the popup should be left, not center - at least when we are showing a list.

#6 - 2018-04-20 09:03 - mkittler

[dheidler](#) I also noticed the alignment and fixed it btw.

However, it turns out that my hack for the main issue doesn't work very well in all cases, too. So I still try to figure something out. I have to find the actual cause of the issue. Hacking around it doesn't seem to be a solution. Note that the current code for this tooltip is kind of messy.

If nothing works, I could try to re-implement this as popover.

#7 - 2018-04-23 15:08 - szarate

- Status changed from *In Progress* to *Resolved*

#8 - 2018-04-23 15:09 - szarate

- Target version changed from *Current Sprint* to *Done*

#9 - 2018-04-24 08:45 - szarate

- Related to action #35371: *Tooltips are not working properly added*

Files

forever_popup.jpg	356 KB	2018-04-19	SLindoMansilla
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