

openQA Tests - action #29986

[functional][u][opensuse][hard]test fails in multi_users_dm

2018-01-04 15:27 - Inussel

Status:	Resolved	Start date:	2018-01-04
Priority:	High	Due date:	2018-04-24
Assignee:	dheidler	% Done:	0%
Category:	Bugs in existing tests	Estimated time:	0.00 hour
Target version:	Milestone 16		
Difficulty:	hard		

Description

Observation

openQA test in scenario opensuse-15.0-DVD-x86_64-extra_tests_on_gnome@64bit fails in [multi_users_dm](#)

Looks like it doesn't actually log in user1 but rather tries to log in bernhard.

Reproducible

Fails since (at least) Build [57.1](#)

Expected result

Last good: We can not find any (best we ever saw was with gnome: https://openqa.opensuse.org/tests/488943#step/multi_users_dm/14)

It must have been working at least once locally on dheidler's workstation.

Suggestions

Bug is still open and will not be fixed within that timeframe so make sure that the test passes or soft-fails with workaround.

Further details

Always latest result in this scenario: [latest](#)

Related issues:

Related to qe-yast - coordination #9536: Test all DMs for working encrypted h...	New	2020-05-05	
Related to openQA Tests - action #9694: Many users dm testing	Resolved	2015-11-26	
Related to openQA Tests - action #36088: [opensuse][functional][u] test fails...	Resolved	2018-05-11	
Has duplicate openQA Tests - action #34306: test fails in multi_users_dm	Rejected	2018-04-05	2018-04-12

History

#1 - 2018-02-27 18:36 - okurz

- Subject changed from test fails in multi_users_dm to [functional][opensuse]test fails in multi_users_dm

- Due date set to 2018-04-10

- Target version set to Milestone 15

#2 - 2018-03-26 16:20 - riafarov

Check if blocked by https://bugzilla.opensuse.org/show_bug.cgi?id=1063060 in latest run we still have systemctl isolate command running.

#3 - 2018-03-27 13:53 - okurz

- Related to coordination #9536: Test all DMs for working encrypted home support added

#4 - 2018-03-27 13:55 - okurz

- Related to action #9694: Many users dm testing added

#5 - 2018-03-27 13:59 - okurz

- Subject changed from [functional][opensuse]test fails in multi_users_dm to [functional][u][opensuse]test fails in multi_users_dm

- Description updated

- Status changed from New to Workable

Bug is still open and will not be fixed within that timeframe so make sure that the test passes or soft-fails with workaround.

#6 - 2018-03-27 14:00 - riafarov

- Description updated

#7 - 2018-03-28 11:13 - okurz

- Subject changed from [functional][u][opensuse]test fails in multi_users_dm to [functional][u][opensuse][hard]test fails in multi_users_dm

- Due date changed from 2018-04-10 to 2018-04-24

- Priority changed from Normal to High

- Difficulty set to hard

#8 - 2018-04-05 12:36 - okurz

- Has duplicate action #34306: test fails in multi_users_dm added

#9 - 2018-04-05 12:37 - okurz

Comment from Inussel in duplicate [#34306](#):

openQA test in scenario opensuse-15.0-DVD-x86_64-extra_tests_on_gnome@64bit fails in [multi_users_dm](#)

This test is broken since forever with reference to bug 1063060

We need some other solution as the test is important. Maybe just reboot?

#10 - 2018-04-06 08:46 - dheidler

This will help a bit, but it will still fail later:

See <http://artemis.suse.de/tests/148>

```
diff --git a/tests/x11/multi_users_dm.pm b/tests/x11/multi_users_dm.pm
index 6a0ae8a6..e0f5b28c 100644
--- a/tests/x11/multi_users_dm.pm
+++ b/tests/x11/multi_users_dm.pm
```

```
@@ -21,6 +21,9 @@ use utils;
 sub ensure_multi_user_target {
     type_string "systemctl isolate multi-user.target\n";
+   wait_still_screen 5;
+   send_key "ctrl-alt-f".get_root_console_tty;
+   send_key "ctrl-c";
   reset_consoles;
   wait_still_screen 10;
   # isolating multi-user.target logs us out
```

#11 - 2018-04-10 15:01 - dheidler

- Status changed from Workable to In Progress

- Assignee set to dheidler

#12 - 2018-04-16 09:13 - dheidler

<https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/4838> was merged.

On openqa.opensuse.org sometimes there is no graphics issue at all (https://openqa.opensuse.org/tests/656335#step/multi_users_dm/15) but sometimes there is one (https://openqa.opensuse.org/tests/656915#step/multi_users_dm/15) but different than on my local instance (http://artemis.suse.de/tests/167#step/multi_users_dm/15).

#13 - 2018-04-18 09:17 - dheidler

<https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/4878> --> MERGED

#14 - 2018-04-20 09:08 - dheidler

For KDE:

<https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/4898> --> MERGED

#15 - 2018-04-23 11:41 - dheidler

- Status changed from *In Progress* to *Resolved*

kde: <https://openqa.opensuse.org/tests/660504>

gnome: <https://openqa.opensuse.org/tests/660674>

xfce: <https://openqa.opensuse.org/tests/660505>

#16 - 2018-05-09 12:52 - zluo

I found there is an issue for Leap, opensuse-15.0-DVD-x86_64-Build241.1-extra_tests_on_kde@64bit failed:

https://openqa.opensuse.org/tests/672245#step/multi_users_dm

#17 - 2018-05-09 12:54 - zluo

- Status changed from *Resolved* to *Feedback*

- Target version changed from *Milestone 15* to *Milestone 16*

[dheidler](#) can you check if this is same issue? I'm not sure about this, thanks!

#18 - 2018-05-11 08:54 - mloviska

- Related to action #36088: `[opensuse][functional][u]` test fails in `multi_users_dm` - `user1` does not login added

#19 - 2018-05-11 12:58 - dheidler

- Status changed from *Feedback* to *Resolved*

The new bug will be tracked in the new issue