

openQA Tests - action #26068

Timeout when access all-303.1.proxy.scc.suse.de

2017-10-16 03:21 - yosun

Status:	Resolved	Start date:	2017-10-16
Priority:	Immediate	Due date:	
Assignee:	okurz	% Done:	0%
Category:	Infrastructure	Estimated time:	0.00 hour
Target version:			
Difficulty:			
Description			
In several test installing process. Test machine can't access to modules repo with SCC server all-303.1.proxy.scc.suse.de It influence all ppc64le test, and some x86_64 test.			
e.g: https://openqa.suse.de/tests/1212779#step/userspace_apparmor/16 https://openqa.suse.de/tests/1213372#step/xfstests_prepare_testsuite/5			
Error out put like: Problem retrieving the repository index file for service 'Basesystem_Module_15_x86_64': Timeout exceeded when accessing ' http://all-303.1.proxy.scc.suse.de/access/services/1561/repo/repoindex.xml?cookies=0&credentials=Basesystem_Module_15_x86_64			

History

#1 - 2017-10-16 05:14 - okurz

- Category changed from Bugs in existing tests to Infrastructure
- Status changed from New to In Progress
- Priority changed from High to Immediate

I can confirm. Trying to access for example <http://desktop-0911.sdk-0939.proxy.scc.suse.de/login> which should redirect to scc.suse.com does not receive any answer instead. I suspect that proxy-SCC has not yet been setup again after the nbg power outage on the weekend. Could not find anyone in irc channel #happy-customer that I think could help right now. Let's give it a day and revisit.

#2 - 2017-10-17 21:58 - okurz

- Status changed from In Progress to Resolved
- Assignee set to okurz

proxy-SCC was back since yesterday morning already.

#3 - 2017-11-20 07:05 - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: qa_userspace_php7
<https://openqa.suse.de/tests/1255542>