openQA Tests - action #20198

test fails in kdump_and_crash for unknown reason -> tests should be improved to handle that

02/07/2017 01:42 pm - lnussel

Status: Resolved
Priority: Normal
Assignee: okurz
Category: Enhancement to existing tests
Target version: 
Difficulty: 

Description

Observation

openQA test in scenario opensuse-42.3-DVD-x86_64-extra_tests_in_textmode@64bit fails in kdump_and_crash

Reproducible

Fails since (at least) Build 0253

Expected result

Last good: (unknown) (or more recent)

Further details

Always latest result in this scenario: latest

Related issues:

Duplicate by openQA Tests - action #20342: test fails in kdump_and_crash

Rejected 10/07/2017

History

#1 - 09/07/2017 08:45 am - coolo

not showing in latest builds

#2 - 11/07/2017 09:38 am - michalnowak

- Duplicated by action #20342: test fails in kdump_and_crash added

#3 - 11/07/2017 09:43 am - michalnowak

- Assignee changed from michalnowak to Anonymous

It's still in today's run: https://openqa.opensuse.org/tests/445208. I don't see any obvious problem there. Re-assigning to @yi as she might have more foo on why is kdump.service unhappy as she refactored the code recently.

#4 - 11/07/2017 09:51 am - Anonymous

I don't think I can fix this issue. I think it is from kdump itself, that it is not stable and aborted from time to time.

Michal, could you maybe have a look of here: https://openqa.suse.de/tests/1047595

kdump_and_crash fails because zypper ref failed. Do you think it is sporadic or is there anything that has to be updated in zypper reference?
I think we are done with kdump_and_crash test. It fails now randomly because of kdump itself being unstable.

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Can this be fixed?

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I think if it still fails, we should file a bug report against kdump.

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There are various bugzilla reports against kdump already, for example:
- [https://bugzilla.suse.com/show_bug.cgi?id=1029318](https://bugzilla.suse.com/show_bug.cgi?id=1029318)
- [https://bugzilla.suse.com/show_bug.cgi?id=957053](https://bugzilla.suse.com/show_bug.cgi?id=957053)
- [https://bugzilla.opensuse.org/show_bug.cgi?id=1043389](https://bugzilla.opensuse.org/show_bug.cgi?id=1043389)

I will close this ticket for now.

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It can't work like this. We should ensure that the test module explicitly points to errors without much doubt. In the originally reported test failure [https://openqa.opensuse.org/tests/436169#step/kdump_and_crash/35](https://openqa.opensuse.org/tests/436169#step/kdump_and_crash/35) we see that the kdump service is in the state of starting and the test fails with reading this as "undefined state". That does not look like a product issue to me.

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If in doubt I suggest to talk to lnussel in [#opensuse-factory](https://groups.google.com/a/openbuild.service.sap.com/forum/#!searchin/opensuse-factory) before rejecting the ticket.

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This PR handles [bsc#1043389](https://bugzilla.suse.com/show_bug.cgi?id=1043389) and also [bsc#1041693](https://bugzilla.suse.com/show_bug.cgi?id=1041693)
#12 - 24/07/2017 07:32 pm - okurz
- Status changed from In Progress to Resolved

merged, TW stable: https://openqa.opensuse.org/tests/454776