openQA Tests - action #19094  
consoletest_finish failed unlocking locked screen, showing context menu for "show password" instead  
10/05/2017 01:23 pm - zluo

<table>
<thead>
<tr>
<th>Status:</th>
<th>Resolved</th>
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<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
</tr>
<tr>
<td>Assignee:</td>
<td>SLindoMansilla</td>
</tr>
<tr>
<td>Category:</td>
<td>Bugs in existing tests</td>
</tr>
<tr>
<td>Target version:</td>
<td></td>
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<tr>
<td>Difficulty:</td>
<td></td>
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<tr>
<td>Start date:</td>
<td>10/05/2017</td>
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<tr>
<td>Due date:</td>
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<td>Estimated time:</td>
<td>0.00 hour</td>
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</table>

Description

Observation

consoletest_finish failed and following test modules cannot be run.

Example:
https://openqa.opensuse.org/tests/401429
and
http://e13.suse.de/tests/2939

Reproducible

Sporadic. It happened 3 times on the last 48 of 48 previous jobs.

Workaround

Restart job.

History

#1 - 10/05/2017 08:08 pm - okurz
- Project changed from openQA Project to openQA Tests
- Subject changed from consoletest_finish failed and blocks following yast2 gui tests to consoletest_finish failed unlocking locked screen, showing context menu for "show password" instead
- Category set to Bugs in existing tests
- Assignee deleted (okurz)

@zluo: Please take care to report issues in the right issue tracker.

#2 - 15/05/2017 02:11 pm - okurz
- Status changed from New to In Progress
- Assignee set to okurz

Looking at the logfile and video I can see that the utility function ensure_unlocked_desktop seems to work as expected. There is a switch to X11, the "old" desktop shows up, then 'esc' is pressed to update the screen, the screen updates to the locked screen. "alt-f2" is pressed to check if the desktop runner shows up. Obviously it does not. Then the password prompt is detected, the password is entered and 'ret' is pressed but the session is not unlocked but instead the context menu for "show password" shows up quite unmotivated.

I retriggered to check about the reproducibility in the current build: https://openqa.opensuse.org/tests/403756#live
build 0235 showed the locked screen being unlocked properly. build 0299 showed the same problem already in multiple runs but also a job in the same build worked fine.

### #3 - 15/05/2017 02:57 pm - okurz

https://openqa.opensuse.org/tests/403756#step/consoletest_finish/13 passed but the screen was not locked at all probably because the intermediate steps were fast enough to finish. I am still not sure if the problem is reproducible.

### #4 - 15/05/2017 02:58 pm - okurz

https://openqa.opensuse.org/tests/403804#step/consoletest_finish/13 passed correctly while unlocking the screen so a valid workaround is to try again as either the screen is correctly unlocked or the job run completes fast enough so that the screen never locks in between.

### #5 - 15/05/2017 03:36 pm - okurz
- Description updated
- Status changed from In Progress to Feedback

### #6 - 22/05/2017 07:12 am - okurz
- Status changed from Feedback to In Progress
- Assignee deleted (okurz)
- Priority changed from Normal to High

As this happens often enough I consider it important but can't work on it right now. Most recent successful run: https://openqa.opensuse.org/tests/406554#step/consoletest_finish/14

I recommend someone reproduces this locally some time and crosschecks statistics and if this is a test or product regression.

### #7 - 06/06/2017 06:02 am - okurz

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: om_proxyscc_sles12sp1_sdk+allpatterns_full_update_by_yast_s390x
https://openqa.suse.de/tests/98059

### #8 - 10/07/2017 07:43 am - SLindoMansilla
- Description updated
- Assignee set to SLindoMansilla
- Priority changed from High to Normal

Last example happened 6 days ago: e3#438625#step/consoletest_finish/15

### #9 - 14/07/2017 01:31 pm - SLindoMansilla

Little improvement:
- Test code gh#os-autoinst-distri-opensuse/3294
- Needles
  - gh#os-autoinst-needles-opensuse/228
  - gh#os-autoinst-needles-sles/422

#10 - 17/07/2017 08:07 am - SLindoMansilla
- Status changed from In Progress to Feedback

#11 - 20/07/2017 01:34 pm - SLindoMansilla

kde, xfce and lxde could be affected by this change since they run consoletest_finish, but I couldn't reproduce the issue and I couldn't create the corresponding needle.

PR merged

Keep an eye on failures on new builds of module consoletest_finish

#12 - 21/07/2017 11:02 am - SLindoMansilla

Affected a test for KDE Live, that doesn't use password, so the needle is not applicable

- Issue o3#453105#step/consoletest_finish/13
- PR gh#os-autoinst-distri-opensuse#3325

#13 - 21/07/2017 12:49 pm - SLindoMansilla

PR merged.

Keep an eye on: https://openqa.opensuse.org/tests/453167

#14 - 21/07/2017 01:03 pm - SLindoMansilla

Verified on o3

- o3#453167#step/consoletest_finish/14
- o3#453179#step/consoletest_finish/14

#15 - 21/07/2017 01:59 pm - SLindoMansilla
- Status changed from Feedback to Resolved